

00:07
hi kevin
00:14
all right so it looks like we're live
00:18
on youtube okay give me a second to move
00:21
it over
00:43
hmm
01:10
well i think we can go ahead and get
01:11
started um crystal move that onto the
01:13
website but it is
01:15
uh live on the youtube page so people
01:16
can see it there and this will be
01:17
recorded for everybody to watch so
01:18
there's no reason to
01:20
to delay on that so thanks for coming um
01:22
i just wanted to have
01:23
uh committee meeting so we can talk
01:27
about
01:27
uh basically to you know as we come into
01:30
the winter
01:30
what are your thoughts on um
01:33
how we handle curbside or curbside like
01:38
services um in the winter time so
01:41
you know we had come up originally with
01:42
an idea uh
01:44
if we were going to be doing curbside in
01:46
the essentially the way that we're doing
01:47
it
01:48
today um we would want some sort of
01:52
awning covered and that was we've
01:53
covered in the last board meeting some
01:54
kind of awning over the garage
01:56
uh it's high the garage is obviously
01:58
very high it's a
01:59
tall garage it's not quite semi truck
02:01
height but it's a pretty high garage
02:03
so um the awning would have to be pretty
02:05
high up
02:06
but it would provide some sort of
02:07

shelter um to keep the rain and snow
02:10
off and hopefully prevent a little bit
02:13
of icing in what is a pretty slick
02:15
um north-ish facing side of the building
02:18
so it's not quite as
02:20
ice-prone as the plaza area but it's
02:23
another area that doesn't get a ton of
02:24
sun in the wintertime especially there's
02:26
a little jog in the building there
02:28
so uh that was our original thought and
02:31
and then
02:32
after some conversations uh mark sent an
02:34
email where he said you know could we do
02:36
um like a not curbside in your car but
02:40
some sort of curbside like
02:42
pick up at the front door which is what
02:43
we're doing now uh during the pop-up
02:45
library and
02:46
frankly during browsing if people don't
02:48
are comfortable coming in the building
02:50
we get their holds and bring them out to
02:51
the front door and we give them there
02:53
and that works right now the weather is
02:55
absolutely gorgeous
02:56
so that has we've been really lucky with
02:58
the weather this whole summer but as
03:00
you know as we head into the fall it
03:02
starts to get darker and then eventually
03:04
the snow and ice start to
03:06
to fly then we need to be for thoughtful
03:09
a little bit about that
03:10
so um anyway that's that's that and i
03:14
put those sort of three different
03:15
scenarios for different ways we might be
03:16
able to do some sort of either curbside
03:18
or or pick up on the plaza um
03:22
so if we want to go through those or or
03:24
talk about your just

03:25
thoughts before anyway i just wanted to
03:28
talk about this so i guess so
03:29
yeah go ahead jeremy go ahead i was
03:31
gonna say looking at the
03:33
multiple options um the the user groups
03:37
i guess that i'm the most
03:38
concerned with or most anticipating or
03:41
you know
03:42
really passionately want to hold on to
03:44
curbside pickup there's going to be
03:46
certainly anybody with any kind of
03:48
mobility issues right
03:50
um you know just getting across the
03:51
plaza in the winter right is is
03:53
non-trivial
03:54
and anyone with a small kid
03:57
right i mean the difference between
03:58
getting a baby out of a car seat
04:00
right to run in the library for 30
04:02
seconds to grab something right versus
04:04
just pulling up the curb what you do now
04:06
right is enormous and the situation was
04:10
a little different
04:11
with pickups inside before when
04:14
pickup inside could be part of okay
04:16
we're gonna hang out the library
04:18
for an hour right or two hours nothing
04:21
could stretch your legs do whatever you
04:22
want to do browse etc
04:24
right but we're sort of discouraging a
04:26
lot of that
04:27
that behavior so it makes it all the
04:29
more desirable i think
04:31
to be able to to pick up curbside
04:34
without having to unbelt from your car
04:37
get the kids out
04:38
that kind of thing that's just the
04:39

feedback i'm anticipating
04:47
okay jeff can i ask you because at the
04:49
last board meeting
04:50
you presented the awnings you know the
04:52
options for honesty are you
04:54
are you asking us to kind of back out
04:57
and have a
04:58
discussion kind of ahead of that or
05:01
um or are you excited i'm a little
05:03
confused i'm not confused but after the
05:04
board well i am
05:05
at the trustee meeting you're talking
05:07
about the awnings and i thought this
05:08
meeting was actually to consider okay
05:10
we're ready to
05:10
buy something and we want the you know
05:12
any kind of additional feedback so it
05:13
sounds like you're asking us just take a
05:15
step
05:16
one step back and consider some other
05:19
options is that correct it is so i got
05:22
an email
05:22
uh from mark and that's where uh mark
05:24
michelle i got an email from mark
05:26
um that was just saying you know could
05:28
we do like a quick pick
05:30
instead of curbside um you know which
05:32
would definitely if we're doing curbside
05:34
if we're planning on doing curbside then
05:36
the focus is the garage right that is
05:37
the natural place for curbside it's the
05:39
shortest walk
05:41
um all the reasons that we're doing
05:42
curbside there now continue to be the
05:44
reasons we would want to do curbside
05:45
there in the winter
05:48
if we want to consider to say hey you
05:50
know curbside is is

05:52
um is less of our focus and we just want
05:54
to make it if people are not comfortable
05:56
coming in the building
05:57
but uh they always you know people
05:59
always did walk to the building and
06:01
into the building or at least to the
06:02
building if we could provide a service
06:04
where people
06:06
had those books available to them
06:09
outside of the building if they weren't
06:10
comfortable coming inside
06:12
but not in their car not curbside
06:15
um you know what would that look like so
06:17
i just i ran through a couple you know
06:19
three different scenarios one
06:21
is that you know we would continue to
06:22
use curbside
06:24
right there at the garage somehow use
06:26
the plaza that exists
06:28
and uh try to provide some sort of
06:30
awning over that
06:31
which is probably
06:34
uh you know i know we're in the middle
06:36
of a long range plan right now but if
06:37
you were going to have something that
06:39
was likely to be used
06:40
uh forever and ever covering that plaza
06:44
is a good idea if you were going to have
06:45
sort of a medium-term
06:46
thing that would be a desirable outcome
06:49
anyway and then the final one was to
06:51
somehow reconfigure the periodical
06:53
section in the library and use that door
06:55
but that would involve a little bit more
06:56
construction with um
06:59
the the exit it's not usable right now
07:02
as a
07:02

uh as an exit because it involves the
07:05
grass i mean obviously you can get out
07:06
of the building if you had to that way
07:08
but it is not a fire exit it is in no
07:09
way a real next to the building because
07:10
it's not connected to the sidewalk in
07:12
any way shape or form so we would have
07:13
to fix that
07:15
so um that was those you know sort of as
07:18
we were brainstorming uh from mark's
07:20
question you know who
07:21
backed up just a little bit said how am
07:22
i we can sit reconsider this service
07:24
those were the three options that um
07:26
that i thought about and there's
07:27
advantages and disadvantages to each of
07:29
those
07:30
and um you know i think we have
07:33
enough quotes to be able to move forward
07:35
right now
07:36
with the the awning over the garage if
07:38
that is the sort of the will
07:40
that that's we want to move forward i
07:41
think there's a five to six week lead
07:43
time on that which still might be
07:45
tight but um
07:48
one of the vendors says that they can
07:49
get that done this fall
07:51
that would be desirable so um
07:55
yeah my point was if we're going to do i
07:57
mean
07:58
if we're going to continue curbside
08:00
that's a big if in my mind i mean
08:02
because
08:02
that's a new service it's great you know
08:05
it was pandemic driven
08:06
but that's something we're going to
08:08
adopt then the awning makes sense

08:11
if we're going to say well or are we
08:13
going to continue to curbside up until
08:15
it gets really icy or whatever you know
08:17
to a certain point and make it weather
08:19
dependent
08:19
or something you know um we might have
08:21
to call curbside at some point it's
08:23
additional
08:24
uh thing um call it off you know but
08:27
but if we're gonna but if we're not but
08:29
you know i'd heard that there's some
08:31
you know there's some issues with that
08:32
as far as staffing and the other goes
08:34
and you know pushing the staff and stuff
08:35
if we're not gonna go that way is there
08:37
a way
08:38
that's why i was kind of thinking about
08:39
this quick pick up thing or or not
08:41
so i mean clearly i mean curbside's
08:44
great love it you know i think it's
08:45
popular
08:46
i think it i'm not sure it's ever going
08:49
to come back you know i'm sure and
08:50
people
08:51
in army right like there's certain
08:52
communities
08:54
so you know awnings are way olly is the
08:56
way to go and it's a no-brainer i think
08:59
but you know then i don't want to buy an
09:01
awning and then not do curbside you know
09:03
and someone
09:04
that's that'd be silly you know i mean
09:07
we had considered curbside uh we were
09:10
actually talking about it in february
09:12
before the world collapsed
09:13
and we were talking about curbside just
09:15
for those exact constituencies that
09:17

harmeet was mentioning some people would
09:18
have liked it
09:19
10 years ago and five years ago and
09:21
libraries who had implemented it said
09:23
oh you're worried that so many people
09:25
it's going to overwhelm your staff
09:27
really you don't need to worry the
09:28
number of people that actually want to
09:29
use this for those specific reasons is
09:31
actually relatively small
09:33
but but super appreciated by the people
09:36
who absolutely need that service so we
09:37
were
09:38
we were headed that direction we had our
09:39
plans ready to go um
09:42
we're just going to integrate it into
09:43
the existing staff and the existing
09:44
workflows that we had it just
09:46
wouldn't have been that big of an impact
09:48
obviously when that became our major
09:49
outflow of materials
09:51
it has a huge impact and in some ways
09:53
we're trying to guess
09:55
what the world looks like as far as
09:58
coronavirus rates
09:59
what is that going to look like in the
10:01
fall and winter we're trying to guess i
10:03
mean if we knew
10:04
we would know our answer but we don't
10:06
know so that's there's a little bit of a
10:08
risk in in all of these decisions
10:10
we don't actually know what the world's
10:12
going to look like in november and
10:13
december and january
10:16
um
10:20
it seems like we've heard in the past
10:21
that um
10:23
that curbside would affect the workflow

10:27
were we to increase browsing hours like
10:30
the
10:30
the more time patrons are allowed in the
10:33
building
10:34
the closer it gets to normal is it
10:38
is it still viable is curbside still
10:40
viable i mean could the staff do
10:42
both it's not not easily end or well
10:47
um so we're we're talking about this
10:49
right now as we as we you know as the
10:50
rates are low right now
10:52
we're looking uh obviously we're going
10:53
to be expanding um we're going to open
10:55
on saturday
10:56
we're looking at how we gets you know
10:58
browsing time in the afternoon i think
11:00
there's
11:00
definitely some desire to come into the
11:02
library in the in the in the afternoons
11:03
and early evenings that's our next
11:05
our next step after we get saturday
11:07
figured out which is happening this
11:08
weekend
11:08
so um
11:12
i think it's going to be difficult
11:14
unless those browsing rates really
11:16
significantly impact
11:18
curbside rates i it's going to be hard
11:20
for us to do both of those
11:21
we certainly couldn't do it and offer uh
11:24
we're only able to do that by burgling
11:26
staff from other departments into the
11:27
circulation
11:28
department which is what we're doing
11:29
right now um you know if the
11:31
if the if the programming was at a
11:33
regular tilt
11:35

uh in normal times it wouldn't be
11:37
possible but maybe right now we could
11:39
we could handle it so
11:42
yeah and jeff that's part of the
11:44
question i guess that i wanted to pose
11:45
to you into the team
11:46
is if we do have to continue doing
11:49
curbside
11:50
right outside the garage with an awning
11:53
what else do we have to change in the
11:54
way that we do holds and reserves and
11:56
pick up and drop
11:57
off to make it sustainable because today
11:59
we just had to sort of tack it on to our
12:01
day job so to speak right do you do you
12:04
have to move hold shelves to the garage
12:06
right do we have to replace the garage
12:08
door with a two pairs of bifolds or
12:10
something right to make it easier to get
12:12
in and out without
12:13
heat loss etc like just if we had to go
12:16
into this whole hog
12:17
what would we do
12:20
my suspicion is writing catherine tell
12:22
me if i'm off base here is that
12:24
that 50 000 checkouts a month with 10
12:26
000 of them being
12:28
sort of pre-reserved numbers my my
12:31
crystal ball prediction is as our
12:34
overall
12:35
volume heads back up towards 50 000 i
12:37
don't know how long it's gonna take to
12:38
get there
12:39
i don't think the um remote
12:43
pre-hold number stops at ten thousand i
12:46
think it continues to go up
12:48
above where it was before just given all
12:50
the constraints people are going to have

12:52
on being able to come in the library
12:54
and how used they've gotten to be able
12:56
to just request things from
12:58
your couch and go pick it up
13:06
catherine we um
13:10
no no we don't got you i'm sorry
13:17
are you muted on the um on the actual
13:21
on this
13:28
no she's not muted on this is
13:31
you're not muted on zoom
13:40
we've all been in this situation oh yeah
13:46
nope
13:53
sorry okay
13:56
i mean we do have another option though
13:59
as you mentioned
14:00
pick up uh either on the plaza or at the
14:03
front door
14:05
i actually do think that's a viable
14:07
option
14:08
going into deep winter rather than
14:12
you know the awning where the sides are
14:14
the awning's so high the
14:16
the wind is and ice are coming in from
14:18
the sides or rain what
14:19
whatever the case may be and and it's
14:22
true harmy has a point there's going
14:23
there are going to be some patrons that
14:26
might not want to
14:27
take that walk for a 30 second pick up
14:29
of a hold but um
14:31
i don't know it is a it is an option
14:34
that's
14:35
the easiest the easiest on the staff the
14:38
least
14:38
expensive an option
14:47
yeah my sense and again i'm i'm
14:49
relatively new to like and also reading
14:51

the numbers
14:52
is um i think if people got to make it
14:54
through the front to the front door
14:56
going across the plaza they might as
14:57
well just go in you know it's just only
14:59
a little further to the desk jeff i have
15:02
a question
15:03
would you is there a way to alternate
15:07
browsing and curbside so you always do
15:10
was doing one of those two things
15:12
we i mean so that's something we would
15:14
absolutely look at we try we're trying
15:16
to not
15:17
well we're not being successful we're
15:18
trying to not confuse people
15:20
by having a but we're trying to have
15:22
regular hours um
15:23
at certain times of the day but yes i
15:25
mean that's one thing we could do
15:27
um i think it makes the curbside
15:30
it it would probably be a death knell
15:33
for the curbside itself if we said oh
15:35
tuesdays and thursdays we doing curbside
15:37
the rest of the time we're doing normal
15:38
operation i think
15:39
that puts a lot of hoops on the curb
15:41
side i think it would still be used
15:42
again
15:43
by some people and it could be worth
15:44
doing but it absolutely
15:46
um i think some folks are going to get
15:48
confused by that
15:52
but yeah we believe me we've we've we've
15:54
been there we're talking we talk through
15:55
that all the time and that's one of the
15:57
options that's on the table is to
15:58
if if we found as we went through the
16:01
winter that we couldn't sustain both

16:02
browsing and
16:03
and uh and curbside that
16:07
you know so catherine is is put in the
16:08
chat and i think her you know her
16:10
argument has been right along that
16:12
um a lot of other organizations are
16:14
doing curbside now
16:15
and they're popular with um you know she
16:17
doesn't anticipate it's not anticipating
16:19
a decrease in demand for that
16:22
as we move forward so if you do
16:25
curbside whole hog what do you do about
16:28
the sides i mean the side you know you
16:29
put the awning up and then
16:31
is there anything you can do from a
16:33
physical point of view to connect at
16:34
least one side or something i don't know
16:37
you know i just in my head i can't
16:40
figure out like
16:42
those big wedding tents they put up
16:44
sides and stuff but it seems like that
16:45
would be
16:46
i don't know if that's doable on that
16:48
space you know
16:50
government's going to chime in looks
16:51
like okay yeah i was going to say
16:53
i think that i think the awning is going
16:56
to help a lot more than we think
16:58
even being high okay and then i was jeff
17:01
and i were talking we were thinking
17:02
if we could have some sort of tracks or
17:04
something that we could maybe have
17:06
like uh wedding tent like curtains to
17:08
pull out on the sides if it's really
17:10
coming down
17:10
you know sideways one day or something
17:13
yeah
17:14

wait we haven't asked we haven't asked
17:16
the awning company their ideas one of
17:17
the people i talked to
17:19
brought up like bringing down sides say
17:21
four or six feet
17:22
from the roof that wouldn't ever
17:24
obstruct walking but would give you some
17:26
more coverage on the sides
17:27
okay
17:31
and jeff i forget and jeff and kevin the
17:34
the
17:34
the options that you presented to the
17:37
board of the photographs
17:38
are they always always the only options
17:40
go really high or can you get some that
17:42
are lower
17:42
you know based on the building or the
17:44
the product
17:46
they could definitely go lower i think
17:47
for anchoring purposes
17:49
because it would be going through you
17:51
know you think about the
17:52
say that the garage doors like this yeah
17:55
we were halfway down the garage door
17:57
which is where you might put a normal
17:58
awning height because that garage door
18:00
is
18:00
was designed to accommodate the
18:01
bookmobile so it's a it's a tall garage
18:04
um to bring that down i think we would
18:07
it's certainly possible i think it's
18:09
probably possible if we put a high beam
18:10
or something across there someone would
18:11
someone in the world knows how to do
18:13
this um
18:14
but that that that would be a
18:17
semi-permanent decision if we were going
18:19
to put something up like that it's not

18:20
going to
18:21
um you know the garage wouldn't be it
18:24
wouldn't be all the way up
18:25
and that's where you know harmee's
18:27
question about some you know changing
18:28
the door if we were going to go into
18:29
this whole hog i think you really would
18:31
look at that door we don't stop the
18:34
garage door halfway down
18:35
uh you know and for the winter time that
18:37
uh the door is super heavy
18:39
and i just i think stress in the springs
18:42
is a terrible idea so we're no we don't
18:43
stop that halfway through we did
18:45
uh we're looking into some kind of hard
18:47
metal stop that might be able to stop
18:49
those things but just seems
18:50
everybody said just don't do that you
18:52
know it's either open or closed that's
18:53
the garage door
18:54
um those springs on the the overhead
18:56
door come
18:58
the door company is looking at that
19:00
tomorrow to see if they can add a break
19:02
for halfway
19:03
thanks oh good
19:10
so there's just i yeah there's a lot of
19:12
unknowns and it's just
19:14
you know what what
19:18
well let me ask you this with the um
19:20
with the building
19:21
now being open with case numbers being
19:23
low enough that
19:25
that the building is open and people are
19:27
comfortable coming in
19:29
is there a need for curbside any longer
19:33
i think there are uh so yes some folks
19:36

are comfortable coming in
19:37
i think there are plenty of folks that
19:39
are not at this time and
19:40
and we see them it's uh of the people
19:43
who come
19:44
to browsing in the morning it's a
19:45
minority though we do
19:47
[Music]
19:49
send people inside for holds and bring
19:50
them out to people who aren't quite
19:51
ready to yet to come into the building
19:53
um you know and and we're watching
19:56
curbside numbers coming down a little
19:57
bit as we're open for browsing a little
19:59
bit longer that eats into that a little
20:00
bit catherine's trying to do that
20:01
analysis
20:02
our numbers on that are super small
20:04
right now so i wouldn't want to
20:06
i wouldn't lay my my life down on those
20:07
numbers yet and
20:09
um the question is if we is it the time
20:11
of day driven if we if
20:13
we're open for browsing in the
20:14
afternoons
20:16
how much would that affect um how much
20:18
would that affect the curbside hold i
20:20
think that's a that's a bigger if that i
20:21
don't have an answer for you i wouldn't
20:23
want to speculate
20:23
yet on that answer i thought there was
20:25
going to be a much bigger impact i
20:26
thought when we opened in the morning
20:28
for browsing
20:28
there was going to be a lot of people
20:30
that were just like oh great i can come
20:31
in
20:32
look for materials and pick my holds up

20:35
that has not seemed to impact that
20:37
number as much as i would have imagined
20:39
it would have
20:40
okay yeah because i think going to pick
20:43
up a book
20:44
just if you already if you weren't going
20:46
to browse you know you just want to do
20:48
pick up
20:49
um going in to pick up a book isn't too
20:51
much different than going in to pick up
20:52
your takeout food
20:54
you know you're gonna you're gonna touch
20:55
the door handle and
20:57
whatever it is you're receiving from the
20:59
library and that's that's pretty much it
21:02
um but i could see where
21:05
you know some patrons surely want
21:07
curbside
21:08
but is it a need i i i don't know the
21:11
answer
21:12
yeah and that's i mean that's the thing
21:14
maybe a lot of folks
21:16
don't realize is that um and and i know
21:18
we talked we brushed against it a little
21:19
bit it's just
21:21
it's a ton of work that curbside is a
21:23
ton of work i would love for my default
21:25
answer is to
21:26
i would love for it to go away the
21:27
question is
21:29
um can we right now what's it go what do
21:32
we look like in
21:33
in january and february and then just
21:37
if we end up having to have curbside if
21:39
we had to
21:40
um shut the library back down for for
21:44
browsing if the numbers go up and that's
21:46

the number that we don't know
21:48
and curbside becomes our our our our uh
21:52
our lowest level so right that becomes
21:53
the default level of service again
21:56
in the winter that area just becomes
21:59
really problematic and uh you know so in
22:02
some ways
22:06
um chris and i are in the story time
22:09
room here
22:11
um hi
22:14
we we we noted when we looked at uh the
22:17
numbers this morning
22:18
you know there were only about uh about
22:20
3000 people
22:21
uh used browsing and or checked out 3000
22:25
items in september and really decreased
22:27
the number of um
22:29
afternoon checkouts either through the
22:30
pop-up library through curbside service
22:32
by about 600 or so so they're not
22:35
you know it's not like everything
22:36
dropped in half like the numbers weren't
22:38
depreciated
22:39
in like a noticeable way and we're
22:42
really good about offering services
22:44
and um they make people very happy and
22:47
it can be very difficult
22:48
to cut those um and i just think that
22:51
there's a natural attrition to that when
22:54
people stop being interested in using
22:55
curbside they will stop using it and the
22:58
strain on the staff will be less as well
23:00
we also we
23:02
i think we can support it it takes four
23:04
circulation people to support curbside
23:06
checkout
23:06
and we usually assign four people to the
23:08
desk at a time

23:09
so i i think it's it's definitely
23:12
something that's gonna stay i think it's
23:14
something that we can support and i
23:15
think if we're gonna spend
23:17
twenty thousand dollars in the next
23:19
couple of months
23:20
um we would it would be recouped we
23:22
would be able to
23:23
use that well i can't remember
23:28
i mean catherine any ideas for for how
23:30
we make it less arduous on the staff
23:33
right because of the system relying on
23:35
10 and 12 mile
23:37
you know days right is is not
23:38
sustainable certainly
23:40
it's um it's not as bad as it was before
23:43
um we
23:43
with circulation we're uh we're staffing
23:46
uh most of our part-timers uh
23:48
at 100 hours so they're not working from
23:50
home at all
23:51
um you know during the dog days we were
23:54
we only had
23:55
you know four people who could three
23:58
people to answer the phone one person to
23:59
be a runner and it was the same people
24:01
from 1 pm until 5 pm
24:04
now we have about 6 people who are
24:06
floating into circulation
24:07
so that means that two people don't have
24:10
to be answering the phones and running
24:11
all the time
24:12
it's really it's decreased a little bit
24:15
jeff isn't having to run
24:16
chris isn't having to do it i'm not
24:18
having to do it as much so
24:20
i think once we had more people in the
24:22

building it's definitely more
24:23
sustainable
24:24
physically i don't know i think i would
24:26
position curbside at the garage
24:29
secondarily at the periodicals door or
24:32
third i would have curbside at the mean
24:35
entrance
24:36
um you know if i were just choosing
24:38
things
24:40
but if you're buying an awning the plaza
24:42
needs an awning to begin with so if
24:44
you're
24:45
you're interested in integrating plans
24:47
just put the awning over the plaza and
24:50
that's my third preferable choice for
24:52
curbside but we could make it work
25:09
i missed a little bit because i cut out
25:11
um
25:12
one i don't know if someone said this it
25:14
seems a little weird to me that we'd
25:15
make people start walking farther when
25:17
the weather gets worse for the curbside
25:18
stuff
25:20
when like people have been super happy
25:22
with the curbside and how easy it is and
25:24
i feel like
25:25
people think it's a little weird that
25:26
all of a sudden when it's bad out we're
25:28
going to make them get out of their cars
25:29
and walk for the stuff that we've been
25:30
bringing right to them all
25:31
the last couple months i also
25:34
you know we don't know what the virus
25:36
levels are going to be but we watch a
25:38
lot of cnn and msnbc
25:40
and um
25:44
i don't think this is going anywhere and
25:47
if you look at the projected numbers

25:49
at least what they were saying last
25:50
night is 400
25:52
000 people gone by the beginning of the
25:55
year
25:56
so um and again who knows i think a lot
25:59
of that
25:59
changes and i also have heard that again
26:02
it depends who you believe
26:04
most people are planning for back to
26:06
normal in a year
26:08
so i think there could be some
26:10
flexibility in that that people may open
26:12
up more as
26:13
levels change but um
26:16
you know most people are saying you know
26:17
going into the fall in the winter with
26:19
more indoor time there's more
26:20
express so it depends what the decision
26:22
is being this is being driven by
26:24
levels of virus is it being leveled
26:26
driven by stress on staff
26:27
is it driven by cost or permanence or
26:30
not
26:30
so it seems like a lot of kind of
26:33
tentacles in here you're right and
26:38
that's exactly uh what i was starting to
26:40
feel you know i was i'm
26:42
i still lean i'll give you my opinion
26:44
now you're gonna get the jeff opinion i
26:45
still feel
26:46
that given the known
26:50
it's expensive but it's a relatively low
26:52
cost uh compared to a lot of the other
26:53
spices we've been into lately
26:55
of the awning on the on the uh on the
26:58
garage
26:58
it's still my default answer it was the
27:00

first answer we came up with there's
27:01
reasons that i think that was the first
27:03
answer and it does allow for curbside it
27:05
protects an area that i think needs
27:06
protecting
27:07
anyway um and i think it would allow us
27:10
to to continue to provide curbside
27:13
especially if those numbers go back up
27:16
and uh
27:16
and we have to collapse back to two
27:20
teams if we have to collapse back
27:21
to curbside only if browsing does if
27:23
browsing isn't allowed to continue
27:25
into the winter um then i think it
27:28
it allows us to just to continue to do
27:31
that work and to deliver
27:32
those items close to where the patrons
27:34
can pull up there's a reason that that's
27:36
a natural place to be
27:37
i've said from the beginning i thought
27:39
that garage was a weakness that that was
27:41
our front door but in this particular
27:42
case it turns out to be a strength so
27:45
um that's my default answer but uh you
27:48
know with mark's question
27:49
certainly there's other ways to do this
27:50
it's not the other my idea isn't the
27:52
only idea in the world
27:53
and uh and i wanted to talk through some
27:56
of these other
27:57
ways that we could provide the service
28:00
and
28:01
maybe it looks like an overreaction by
28:02
the time we get to the spring
28:04
and um numbers continue to stay low in
28:06
new york and we're able to continue to
28:08
expand browsing and curbside sort of
28:10
goes through a natural attrition maybe

28:12
never goes away but it drops down from
28:13
the sort of intensity certainly less
28:15
intense
28:16
now as catherine's describing it's less
28:17
intense now on the staff than it was
28:19
back in july
28:20
um there's more people in the mix as we
28:23
can have more staff in the mix but
28:24
that's
28:25
exactly the key the how many staff we
28:27
can have in the building is
28:28
is not an independent number that's
28:30
keyed to those virus rates
28:32
um again just like browsing is so
28:35
i think we are the experts of curbside
28:37
pickup and
28:38
uh you know we know how to run that and
28:40
we can run that with a relatively small
28:42
team
28:42
if that's where we had to collapse back
28:44
to and if we had to collapse back to
28:45
that
28:46
in january then i would want an awning
28:50
over the garage
28:51
so yeah and i'm trying to think in my
28:53
head there
28:54
what's the negative to get an awning
28:56
anyway i mean really
28:58
it's not there's not like it's it's what
29:00
couple twenty thousand dollars or twenty
29:01
five thousand dollars or whatever and
29:03
it's under that yeah
29:04
yeah and and it'd be nice to have anyway
29:07
honestly so that when you you know uh
29:10
we can always do curbside you know
29:12
basically
29:15
i think the awning over the garage and
29:17

the awning over the plaza
29:19
no matter what they're used for right
29:21
now are both
29:22
things that would be awesome to add they
29:24
both they solve issues we have in both
29:26
spots and allow for different types of
29:27
services in both areas
29:29
yeah going forward yeah i think the
29:32
plotting over the plaza i'd love to do
29:33
that's a
29:34
that's a larger decision um that's a
29:37
long-range planning thing whatever love
29:38
to do that
29:39
i like to change the applause around you
29:41
know flip the green around the whole
29:42
thing
29:42
but but i think for the purposes of
29:45
curbside i think yeah
29:46
i would be my opinion would be let's
29:48
just get the awning and then
29:49
see where we are in a couple months
29:51
that's where i'm coming from
29:54
yeah i agree with that i'd say the
29:55
awning over the garage is
29:57
is still the the best solution of the
29:58
options available to us
30:00
right and the only other task i would
30:02
add or suggestion is
30:04
i mean guys as you run through this in
30:05
the winter right let us know what else
30:07
you need
30:08
right to make that manageable right
30:09
because it is the
30:11
is the most patron convenient solution
30:14
right of the three but it's essentially
30:16
the most demanding on the staff so
30:18
whatever we could do to
30:19
to reduce that demand on the staff and

30:20
make it sustainable right let's
30:23
think about that and you know add those
30:25
solutions to it as we go
30:27
well i appreciate that harmony because i
30:28
think the um
30:30
oh i can't stop my phone uh i uh
30:33
i used to have a key where i could send
30:35
them away but um
30:37
i think the you know your your question
30:39
about all in i think
30:41
the things we would be talking about
30:42
would be exactly that garage door
30:44
and uh and and how that looks and how it
30:46
would be easier
30:48
to not have such a either uh
30:51
cold leak out or cold leak in and then
30:54
um
30:56
you know i think if we're open for
30:57
browsing then moving the hold shelves to
30:59
the garage
31:01
would be less convenient because we
31:02
still have to get holds for the people
31:03
who are coming in the library but if we
31:05
were
31:05
if we were all the way there uh you know
31:07
i appreciate that thought because we
31:08
hadn't
31:09
i hadn't really thought about that you
31:11
know if it looks to be three or four
31:13
months it might well be worth
31:14
throwing the shelving up in the garage
31:16
and then it's a lot less steps
31:19
i support you going forward with the um
31:23
the thing over the garage for now um it
31:26
seems like it's
31:27
um not so cost effective but it's not
31:30
ex extraordinarily expensive and it
31:33

seems like it will address
31:34
an immediate and plus you have to order
31:36
it so it's going to be a bit of a delay
31:37
and you want to get it up there for so
31:39
much usable and and um
31:41
i think that it's a good solution for
31:43
now and just
31:44
let it's not what else is needed i don't
31:46
know
31:49
okay does that 20 000 affect anything
31:52
else would it have been directed towards
31:55
any other service in the library or is
31:57
it just surplus
31:58
i mean it's not surplus where we would
32:00
be pulling this out of that capital
32:01
improvement line so that is the
32:03
that's the the same line that i mean
32:05
it's for building stuff when we have uh
32:08
kind of a major expense
32:09
um that does of course feed the fund
32:12
balance that goes towards larger
32:14
capital projects that's so it is it's
32:16
not that the money wouldn't be going
32:17
somewhere it absolutely would have
32:19
um but maybe that's more of a long we're
32:21
definitely choosing a shorter
32:24
um a shorter time period for that money
32:27
and pulling it away from a longer a
32:29
longer expense
32:31
okay i forget the amount of the fund
32:33
balance but i remember it did catch my
32:35
eye you have money in the fund balance
32:36
card
32:37
we do but this and this we wouldn't even
32:38
go to the fund balance for this is
32:40
this is budgetary capital improvement
32:42
line we've got plenty of money this year
32:45
to to easily cover this this is an

32:46
expense that's going to
32:48
pull books away from ebooks or you know
32:49
pull uh staff this is this is
32:51
money that is for building improvements
32:54
um that we've budgeted for
32:56
yeah we're not gonna be wearing out
32:58
sofas very quickly i think for the next
33:00
uh six or twelve months
33:02
yeah and people are talking about like
33:04
20 25
33:05
was i mistaken when i thought it was
33:07
about 15 when we were discussing it
33:08
during the meeting
33:10
yeah kevin i don't remember the exact
33:12
cost kevin the
33:13
the quote that we were looking at
33:14
closest
33:16
the the first quote it was just over 10
33:19
i think
33:20
so it's actually it's it's lower than
33:22
that by a safe anybody but you need that
33:24
but i always go i aim high because i
33:26
think you're gonna need a side thing
33:27
whatever
33:27
right right so so you know with the
33:30
additional thing
33:31
so if we're thinking it's gonna be 10 to
33:33
12 or 15 then we know that there's a
33:35
little bit of a cushion there for
33:36
additional paneling as marks at our
33:38
installation of the garage or
33:39
addressing some of those other issues
33:41
yeah that's why i'm a little
33:43
um squishy on that exact quote because
33:45
there were there were things that we
33:47
were asking for
33:47
still having a dialogue back and forth
33:49

about how they still have to come and
33:50
look at it on site
33:52
that that quote was all with just
33:54
pictures and stuff they weren't doing
33:55
on-site estimates at the time so
33:57
okay cool
34:00
all right so do we need to discuss the
34:02
types of awnings because jeff you had a
34:04
couple types listed
34:06
we did it and i actually surprised me
34:07
that the the more permanent
34:09
aluminum type awning uh with the poles
34:12
in the uh
34:12
is more seem to be more expensive than
34:14
the quotes we were getting for sort of a
34:16
fabric awning i'm inclined towards an
34:19
aluminum awning anyway because i'd like
34:21
i like something that's a little bit
34:22
more
34:22
um permanent we have a tiny version of
34:25
this
34:25
over the staff entrance right now uh
34:28
we've been very pleased with it
34:29
it just gives a little room to get the
34:30
door open so you're not getting rained
34:32
on
34:32
um so uh you know the the fabric has the
34:38
you know you can replace it probably
34:40
there's a you know you could you could
34:41
get a replacement fabric but the
34:42
aluminum i don't think needs to be
34:43
replaced so
34:45
i guess i would lean more in that
34:46
direction okay
34:54
i think the aluminum is gonna look
34:55
really nice too it's gonna i mean it's
34:57
gonna be white it's gonna catch your eye
34:59
definitely it's gonna

35:00
draw your eye to the curbside area
35:02
definitely everyone that pulls in the
35:04
parking lot is going to see it
35:10
okay now um just one other question real
35:13
quick
35:14
would this having curbside in the winter
35:17
uh when there is a lot of snow if
35:18
there's
35:19
plows going through and you're talking
35:21
about curbside pickup
35:23
you know parking there in that driveway
35:25
area
35:26
it will will that cause any problems
35:28
with snow removal
35:32
uh not any stuff that we don't already
35:34
deal with in a day
35:36
day there anyway yeah it's i mean the
35:38
plowing all happens so early in the
35:39
morning unless it's snowing throughout
35:41
the day
35:41
it'll be dealt with by then and on those
35:44
days we're just out there
35:45
as it's coming down anyway so okay yeah
35:49
if we if we have to plow when we're open
35:51
it it does happen if it's really coming
35:52
down and we still
35:53
we're still open and it's really coming
35:55
down but the second that happens the
35:56
second we have the public in the parking
35:58
lot
35:59
at all um it is just
36:02
uh uh an exercising coordination and
36:04
kevin and the guys are inside trying to
36:06
direct people around and people are in
36:07
spots and you can't
36:08
because if it's clear it's easy you know
36:10
it's easy to clear the whole driveway
36:12

out um
36:13
if there's no cars there but the second
36:15
there's a lot of cars and people moving
36:16
around it just gets
36:17
complicated and there's
36:21
also the option that um if the weather
36:23
is bad
36:24
we would cancel curbside you know we
36:26
want to make sure it's safe for the
36:28
staff and the patrons
36:29
if it's that much of a concern that we
36:31
would just cancel it for
36:33
for the day yeah
36:36
i think that that's that would be
36:38
understood that you can limit it or
36:39
cancel at
36:39
any point safety wise yeah sure
36:44
i had the thought too that we have the
36:46
heated mats that we were using at the
36:47
entrance last year so
36:48
if we're doing curbside and browsing
36:50
isn't happening we can have the mat set
36:52
up for the runners outside the door so
36:54
that just adds even more safe walking
36:57
area
36:58
yeah my sense is once you make the
37:00
decision that sounds like we've given
37:01
you the discretion to go ahead
37:03
that then in terms of just operational
37:06
once it's there then you'll figure that
37:08
out you know that's
37:10
that's kind of your areas of expertise
37:12
and i trust your judgment on that
37:14
but i really i really uh thank you for
37:15
being here it's just there were there
37:17
were there's just a lot of options and
37:18
as you were saying there's a lot of
37:19
different

37:20
angles for this and i just wanted to get
37:22
them talked through
37:23
um before we made a made a decision to
37:27
move forward so i appreciate that
37:29
okay great okay all right thank you so
37:33
much
37:33
thanks a lot for your time yeah okay
37:36
thanks bye
37:38
bye everyone bye
English (auto-generated)