

00:02
up there
00:04
we have everyone on the report mary's
00:07
not here yet
00:08
okay but uh i just i just bring it up so
00:10
that uh if there's public out there
00:12
you know we don't we could yeah
00:34
all right i think that we are out and
00:36
streaming live
00:41
okay we'll just wait a few seconds for
00:43
mary and then we'll get going
00:46
did you hear from her that she wasn't
00:47
attending she's popping down in the
00:49
bottom i can see her coming right now
00:50
awesome
00:51
great okay hello
00:55
hey mary how are you good how are you
00:57
doing good
00:59
so i think we're ready it's at six right
01:01
at six o'clock so we're ready to call
01:03
the meeting to order
01:04
the uh tuesday october 13
01:07
2020 um board of trustees meeting
01:10
so the first order of business would be
01:12
public participation i don't know jeff
01:13
if you have anything
01:15
i will check uh the latest i did not as
01:17
of a few minutes ago but i will check
01:19
again
01:19
and i do not have anything okay
01:22
great we'll move on to the approval of
01:24
the previous meeting minutes
01:26
uh two pages two through seven in the uh
01:31
online and just uh to note there are two
01:35
meetings that were the minutes are
01:36
included in the packet
01:39
yep mark do you need a motion for that
01:43
yeah okay so uh some move

01:46
right second second
01:50
okay great any discussion of that any
01:52
changes corrections or anything
01:59
okay um i'll move the motion for
02:02
concurrence um
02:03
all those in favor please raise your
02:04
hand
02:06
any opposed extension okay motion
02:10
carries going on to the next
02:12
agenda item which would be the uh
02:16
the personnel report well before we hit
02:18
that um we need to
02:20
on page seven is the the other minute
02:22
the other meeting oh you want to do both
02:23
minutes okay we'll do the page seven
02:24
minutes too
02:25
yeah because we had uh um because we had
02:27
a quorum we have to accept those as well
02:28
okay
02:29
so the second set of uh i'll ask for a
02:31
motion for the second set of
02:34
uh make a motion
02:36
great thanks mary you said a second
02:39
domain and
02:40
great all those all those in favor
02:42
season five are raising your hand
02:44
any opposed attention
02:47
promotion carries okay now we'll go to
02:49
the
02:50
uh financial report
02:53
financial report actually pages eight
02:55
through 15.
02:58
right um okay i'd uh
03:01
like to give you a little bit of an
03:02
update of what we have here um
03:04
actually there's nothing unusual really
03:06
to report regarding
03:08

uh revenue and expenditures for this
03:10
month
03:12
things are just going along very
03:15
smoothly
03:16
um i will note as of september 30th we
03:19
did receive
03:20
we have received um 1.7 million in tax
03:23
revenue
03:24
and um as of last week we received
03:27
another 2 million
03:28
so um that represents just about 90
03:31
percent of of
03:32
what we're expected to receive
03:36
something new that we've included in
03:37
this report is a
03:39
um a detailed summary of expenditures
03:43
uh we thought we would do that maybe on
03:45
a quarterly basis just to
03:50
have a little bit more transparency
03:54
to give a little bit more information
03:56
i'm also working on
03:57
a few changes to the financial reports
03:59
that i hope
04:00
will make them a little bit more um
04:06
that i hope that they'd be a little bit
04:07
more
04:10
clear and add a little bit of simplicity
04:14
to the report i'm
04:15
trying to just tweak it a little bit to
04:17
make it easier to read
04:19
and to summarize it in a better way and
04:21
i hope to have them ready by
04:23
the next meeting
04:27
i have a quick just a quick question i
04:29
noticed that the health insurance
04:31
payments were taken out
04:32
how often are those paid out
04:35
those come out uh monthly though if if

04:38
it depends on
04:39
where the bill falls there can be a
04:41
month where you get two
04:42
and then um you know if the bill doesn't
04:45
come regularly but those
04:46
though payments are those are some of
04:48
the payments that we that go out without
04:50
pre-audit okay so those go out
04:52
when they come in they're due so fast
04:54
you know we might get seven days or
04:55
whatever after
04:56
they come in to get those back out so
04:58
okay
04:59
thank you
05:02
jeff the expense report on page 10 do
05:05
hoopla and canopy show up as electronic
05:07
resources
05:09
or as something else
05:13
those are going to come out of
05:16
the
05:20
we have not paid a recent bill for
05:22
hoopla or canopy yet
05:24
so they're not in there just yet
05:27
anything that we paid was in the
05:28
previous fiscal year
05:31
um and i believe
05:34
they go to electronic resources is it
05:37
well
05:38
that's the thing is um it's the e-books
05:41
the so there's an e-book line and
05:42
electronic
05:43
resources line so the hoopla is more of
05:46
an e-book
05:47
so would probably go that's where all
05:48
the overdrive goes and would go to the
05:50
e-book line
05:51
the canopy expense um
05:54

is
05:54
[Music]
05:58
probably fits better under electronic
05:59
resources so electronic resources where
06:01
we would put
06:02
all of our like databases consumer
06:04
reports goes there
06:05
magazines uh like flipster magazines and
06:07
that sort of thing goes there
06:08
um some of these these names i don't
06:11
want to get bogged down i'm sorry about
06:12
that um
06:13
some of the names of these are probably
06:15
not the greatest names for the lines
06:17
anymore
06:17
ebooks would probably be better served
06:19
as sort of electronic content or
06:21
electronic collections
06:22
um at this point would probably be a
06:24
little bit more accurate because some of
06:26
the
06:26
some of the resources that we purchase
06:29
don't
06:30
they don't fall easily into one category
06:32
or another for instance hoopla
06:34
has video content audio content ebook
06:36
content well what is that
06:37
it doesn't it doesn't meet our our
06:39
ontology so
06:41
um but i believe that hoopla um will go
06:43
into that ebook line
06:46
jeff we can we can take a look at that
06:48
and maybe
06:49
change the descriptions if it makes
06:50
sense certainly as time goes on things
06:53
change
06:54
and uh you know there might be some
06:56
lines we won't need anymore we could

06:58
consolidate and maybe some other lines
07:00
you know we might want new lines to
07:01
describe um
07:03
some expenses on a standalone basis
07:06
that's great okay yeah that'd be helpful
07:08
just to have visibility down which we're
07:10
spending on
07:12
on ebooks in particular versus the
07:14
streaming services right as streaming
07:16
services are you know
07:17
a compliment to ebooks not necessarily a
07:20
replacement it'd be good to see what the
07:21
budgets what is between those two
07:25
i have a question for sharon um sharon
07:28
you mentioned that the
07:29
tax revenue was about 90 of
07:32
what was expected is that normal for
07:35
this time of the year and then is there
07:37
any reason not to expect that we'll
07:38
eventually get to 100
07:41
yes i believe it is normal for this time
07:42
of year the the
07:44
the 2 million we just received last week
07:46
so it's not included in this current
07:48
report
07:48
that will show up when we when we do
07:50
october
07:52
but i believe that we get
07:55
a large portion of the tax revenue in
07:58
the fall september october by november
08:00
and then there's a little bit that
08:02
that's held back and we do
08:04
receive that tanya correct me if i'm
08:06
wrong but i think
08:07
it's sometime in the spring yes what
08:10
happens is
08:10
um if anyone doesn't pay their taxes
08:14

the county makes us whole or the state
08:17
makes the county hole the county makes
08:19
the library or school district hold
08:22
depending on how much of unreceived
08:25
taxes
08:26
they have so that's what that small
08:27
portion is in the spring and it's
08:29
generally
08:30
after march it's usually in april when
08:32
the state closes their fiscal year which
08:34
ends march 31st
08:36
so the state then sends it to the county
08:38
the county sends it to the school
08:40
district the cool school district sends
08:42
us our portion
08:43
okay thank you we generally have about
08:46
90
08:48
in previous years we've had probably
08:49
between 95 and 97
08:53
before the spring so by the end of
08:56
november we have anywhere from 95 to 97
08:59
of our expected revenue received by the
09:02
library and then that small portion
09:05
um is for anyone who it and that may
09:10
be an issue this year i don't know um
09:12
depending on you know how people are
09:15
faring financially with the the lockdown
09:18
and covid and everything so we'll see
09:21
how that goes
09:22
okay okay can i just follow up on that i
09:25
want to make sure i understand because i
09:27
thought i heard somebody say
09:29
the state makes the county home the
09:31
county then forwards it to the school
09:33
district and the library
09:35
is it the state's cash or is it the
09:38
state
09:38
collecting the late tax payments on

09:41
behalf of the town
09:43
i believe it's the state collecting on
09:46
behalf of the
09:47
the county and the districts
09:50
so the question really i think maybe you
09:52
were getting to this tiny the question
09:54
it still is
09:58
will there be any kind of material
10:00
percentage of taxpayers in the town who
10:02
are unable to pay their taxes
10:04
as opposed to i was thinking it was the
10:06
state
10:07
maybe not paying us but it is it's it
10:09
would be
10:10
taxpayers who are unable to pay their
10:12
bill in the net in the next six months
10:14
jeff you're shaking your head yeah i'm
10:15
not sure that's 100 correct so the um
10:17
the
10:18
the liability for those taxes um
10:21
gets transferred if you don't pay if you
10:22
just flat don't pay your taxes right
10:24
you are you owe somebody you don't end
10:26
up owing bethlehem public library you
10:27
end up owing
10:29
um the state will take you you know
10:31
we'll take over that
10:32
that burden the state and the counties
10:33
will will take over that burden
10:35
and then so we get our cash sort of
10:37
fronted and then it becomes the legal
10:39
process
10:40
of collecting taxes and arrears and you
10:42
know how they sell houses
10:44
uh you know if they if they end up
10:46
seizing property for back taxes uh that
10:48
whole process
10:49

um we are held out of so we're made
10:52
whole
10:53
for the taxes that we should have
10:54
collected and then there's this whole
10:56
separate tax collection process that
10:58
happens
10:58
we don't wait on that that so then my
11:01
question
11:01
with that clarification then my question
11:04
in
11:05
is is that
11:08
a legal responsibility of the state or
11:11
is it
11:11
like more of a moral thing that they
11:13
just kind of always do it
11:15
i think they have to but i will before i
11:17
come down and make 100
11:19
answer to that i will do my research on
11:21
that it has never been the case that we
11:22
haven't been made whole and it comes in
11:25
very close
11:26
um you know we always that makes us up
11:29
and it's always a tiny fraction of a
11:31
percent off from what we
11:32
okay but i will i will do my research
11:35
and make sure i figure out
11:36
or i would suggest that maybe you ask
11:39
sherry to do some of that research if
11:41
the research is a phone call to do the
11:43
theo
11:44
jerry can do that and build that
11:45
relationship so
11:47
anything we can do to take it off your
11:49
shoulders jeff yep
11:50
that makes a lot of sense thank you okay
11:52
thank you
11:54
just gonna make a note
11:59
are there any more questions about the

12:00
financial report
12:06
i would like to just comment up uh on
12:08
the audit just to give you a little bit
12:10
of an update
12:11
okay um the auditors were on site for
12:14
three days
12:15
at the end of september and everything
12:17
went very well
12:19
um we just learned that we have draft
12:22
financial statements um
12:25
available and we're going to have a call
12:27
with the auditor
12:28
tomorrow to um discuss there's a couple
12:31
of questions we want to
12:32
go through with them before we review
12:34
the statements so
12:36
things are really on track and you know
12:38
we'll obviously
12:39
have the statements ready in time for
12:41
the next board meeting
12:44
can i just a question there there is an
12:45
audit committee is that correct
12:48
is there an audit committee for the of
12:49
the board no
12:51
i don't think so okay i think okay so
12:55
so it just comes to the board the
12:58
results of the audit just come to the
12:59
board with no
13:00
committee review well i think that
13:02
although we don't have an audit
13:04
committee
13:05
what i had intended being part of the
13:07
finance committee
13:08
is i thought that um assuming there is
13:11
time before the statements come to the
13:13
board that perhaps the
13:15
finance committee would review it and
13:17

get familiar with it ahead of time
13:19
and then it will come to the board yeah
13:21
that makes sense i thought finance
13:22
should handle that yeah definitely
13:24
yeah so it's just a different name but
13:26
you'll
13:27
do the same function basically just
13:29
review it in case there's any other
13:31
missing information or questions you may
13:33
anticipate for the board and then the
13:34
board whole board season
13:35
great thank you
13:40
great ward does have to approve it
13:42
charmaine yes of course we'll have to
13:43
approve it
13:44
yeah of course okay any other questions
13:47
in the finance report
13:48
treasurer update any questions
13:52
okay i think i need a motion for
13:53
approval of the report
13:59
second okay all those in favor signify
14:02
by raising your hand
14:04
aye any opposed abstentions okay motion
14:08
carries
14:09
um personnel report page 16.
14:12
so while it looks a little bit daunting
14:14
it is not actually all that
14:16
daunting um we'll just talk through it
14:17
really quickly the only action i'm
14:19
requesting
14:20
is um the ability to fill the full-time
14:24
library clerk in circulation
14:26
that was created that was created if you
14:29
look above
14:30
um laura seidel was promoted into a
14:32
senior
14:33
library clerk position and then that
14:36
would then be her full-time

14:38
library clerk position is now open
14:39
because she's been promoted
14:42
so that's the only opening that has been
14:45
created in the past month
14:47
all the other openings are listed up
14:48
above um all the held positions
14:50
or all the open positions are up above
14:53
jeff i had one question on that the
14:56
position
14:57
that the internal candidate accepted yes
15:00
the upgrade um
15:03
seems like there was a little bit of a
15:05
delay before we filled it
15:08
no yes it looks like it was yeah yeah
15:10
there absolutely was we were
15:12
we were that was one of the two we had
15:13
we had basically two full-time positions
15:15
and that's one of the ones we were we
15:18
were just taking a pause on
15:20
okay so it's not like we had any
15:22
problems filling it or anything we were
15:23
just catching our breath and deciding
15:25
what to do okay
15:26
as we sort of the um you know we as we
15:28
begin to reopen this is the this is the
15:31
position that supervises the pages and
15:33
you know manages their schedules and as
15:35
we're opening a little bit more
15:36
that schedule becomes re-complicated
15:40
um you know relatively easy when we're
15:42
open a fewer number of hours so
15:44
um catherine had been performing the
15:46
functions of that job as the
15:48
assistant director in charge of that
15:49
department and then we had to fill that
15:50
position so that she had time to do what
15:52
she needs to do um
15:54

and and this position will manage the
15:56
pages so we decided that was the
15:58
critical need
15:58
so that's the one we filled right now
16:00
and um you know so now we have that
16:02
full-time position
16:04
open but that was the that was the cause
16:05
of the delay okay
16:07
thank you so are you looking for a
16:11
motion
16:11
to um uh approve this
16:14
new vacancy for to be filled at some
16:17
time i am
16:18
i make that motion second
16:22
okay mary michelle thanks any questions
16:24
or discussions on the uh
16:26
on the personnel report or the motion in
16:28
front of us
16:30
okay hearing none please signify
16:32
approval by raising your hand
16:35
all is in favor any oppose extension
16:38
okay motion carries you have approval
16:40
jeff okay thank you
16:42
do that okay moving into the director's
16:44
report okay i'll try to keep this
16:45
relatively short um you've seen the
16:48
report so that's uh you know you've read
16:49
a lot of it i just
16:50
did want to say we were disappointed
16:52
that the the vendor that we had tried to
16:54
engage for the aluminum awning
16:55
just said simply i'll see in the spring
16:58
we can't get this done before the winter
17:00
um given that the other options that we
17:03
had were significantly more expensive
17:05
and i don't believe
17:06
actually better um you know they were
17:08
more fabric

17:10
more fabric options they looked a little
17:11
bit more like a
17:13
an awning that might go in a hotel like
17:15
one of those big long
17:17
half semi semi-circle awnings made out
17:19
of fabric
17:20
um we're going to move forward trying to
17:23
look for
17:24
a more temporary solution to get us
17:26
through the winter
17:27
we're also now open more hours so we're
17:30
trying to um
17:32
basically bleed off the need for um
17:35
curbside altogether uh not that we're
17:37
gonna get rid of it but maybe
17:39
bring it down to a dull roar so that
17:41
it's not so um
17:43
not so there's not so much demand for
17:45
that which would alleviate the need for
17:47
quite so much
17:48
outside work so we're just trying to
17:50
balance those things off right now
17:52
and um kevin is actively pursuing at
17:55
some sort of temporary either a
17:57
temporary building or a temporary tent
17:59
type structure that might be able to go
18:01
out there and
18:02
deal with some snow i'm sorry jeff i'm
18:04
having a real hard time hearing you
18:07
okay i'll get on i'll get on my mic a
18:09
little bit more and slow down a little
18:10
bit is that better
18:12
yeah okay so we're just gonna we'll do
18:14
um
18:15
we're gonna look at something temporary
18:16
for the winter uh maybe more like a tent
18:19
or awning that can be put up
18:20

and be uh you know a temporary structure
18:22
but we'll be solid enough
18:24
to deal with a little bit of snow that's
18:26
our that's the
18:27
that's how we're headed now because i
18:29
don't think we um can get
18:31
any of the other options that we need
18:33
done in time um
18:35
for them to be helpful in the winter
18:36
which is when we need it so
18:39
um we're working on that uh i also
18:42
mention in here and i will be
18:44
uh i do have quotes but uh they didn't
18:46
come in time for this
18:48
board meeting i will be putting up for
18:49
next month um
18:51
we're looking at a it's a piece of
18:55
equipment that i don't know the name of
18:56
but i've
18:57
heard it called the dingo or a small
18:58
tractor uh
19:00
type of um machine that is uh
19:03
will help us um do a couple different
19:06
things
19:07
um one of which is to carry the fully
19:10
loaded
19:10
laundry carts of books back and forth
19:13
from the sheds and into the library
19:15
but also um help us with deliveries we
19:18
don't have
19:18
a loading dock or a forklift in the
19:21
library and
19:22
right now when we have deliveries of
19:24
larger objects we have to
19:25
unpack them out in the driveway and
19:28
bring them in by hand that's
19:29
not ideal for something like salt and
19:32
the things that we get that come in on

19:33
big pallets so
19:35
this would also assist with that as well
19:36
as help with
19:38
um moving back the snow banks in the
19:41
winter so we can gain some more of those
19:42
spots without having to call in
19:44
snowmobile removal unless it was
19:45
absolutely overwhelming so i just wanted
19:47
to mention that really quickly because i
19:48
mentioned a report but i don't have
19:50
i don't have those those didn't come in
19:51
time for me to get them to you um for
19:53
this meeting
19:54
so we did okay um as far as trees are
19:57
concerned in the windstorm uh you know
19:59
we have a lot of big trees on the
20:00
property but we did not
20:01
um suffer any major damage certain
20:03
plenty of branches came down but nothing
20:04
major happened there was no damage to
20:06
the property
20:07
so that's good i want to talk a little
20:10
bit about you have some
20:11
um statistics there about in-person
20:15
browsing so we've been doing this for
20:16
the better part of a month now
20:18
so we have a little bit more information
20:20
about what people want to do we've been
20:21
doing that in the morning and of course
20:23
this week
20:23
starting monday we um are now open 9 30
20:27
to 7
20:28
monday to thursday nine to five on
20:31
friday and then one to five on saturday
20:33
so as you might expect the saturdays
20:34
have been the most popular per
20:36
hour um so we're going to continue to
20:38

take a look at the schedule
20:39
on that day to see if we can um you know
20:42
accommodate that as much as we can
20:44
but we're trying to just get the the
20:46
intensity of the browsing spread out and
20:48
make it available to more people
20:50
who are at more different schedules
20:52
right so how did you do on uh yesterday
20:54
we did good it wasn't really
20:56
particularly busy uh we never
20:58
even got to our 15 cap um you know there
21:01
are that that's more likely to happen on
21:03
a saturday
21:04
or um you know we've had it on uh yeah
21:07
on the saturdays and a couple other
21:08
random days
21:09
but not really we had thought that it
21:11
being columbus day is traditionally a
21:13
day when we have a lot of students in
21:15
to do research for projects because
21:16
they're kind of into the year now and
21:18
there's a lot of those type of
21:20
book report type things but it really
21:22
wasn't particularly busy it was nice to
21:24
see
21:24
how many new patrons were there that day
21:26
because it was a holiday so lots of
21:28
people were off with their kids so we
21:29
did get a lot of kids in the library
21:31
that day
21:31
who had not yet been in so that was
21:34
exciting to see you know we kind of
21:36
uh most mornings we're seeing a lot of
21:37
the same people people kind of get
21:39
um get the program they know what
21:40
they're doing but now we're starting to
21:42
see a wider variety of people
21:44
as we had the holiday and then we expand

21:46
the hours we're getting
21:47
you know more new people which is good
21:50
to see
21:50
good how have the lines been
21:53
outside we have almost never hit the the
21:56
15 capacity maybe
21:58
three or four times total it really
22:00
hasn't been that big of a deal and it's
22:02
mostly
22:02
um that first hour on saturday where
22:05
where we get there
22:06
so um even then it clears up very
22:10
quickly you know there's a lot of people
22:11
that
22:12
are just coming in they have a very
22:13
quick transaction they want to come in
22:14
and grab their book they do that they go
22:15
in and out
22:16
they're done and then um you know and
22:19
then the next person can
22:20
head on in i think it's self-limiting
22:23
because a lot of the things that people
22:24
want to do in the library are not
22:25
available right now the public pcs are
22:27
not available
22:28
the study rooms are not available
22:30
they're coming in and sitting out
22:31
ao tutoring or just sitting down and
22:34
reading
22:35
those types of functions are not
22:36
available right now so that that limits
22:39
um the functions that people are doing
22:42
in the library so there's a little bit
22:43
of a self-limit there we may
22:45
get to the point where we don't need to
22:48
have necessarily a cap
22:50
or a formal cap where we're greeting
22:52

everybody at the front door but i think
22:53
for now we still have enough new people
22:55
where that conversation about the mask
22:58
is still a good idea
22:59
and uh you know we have a lot of people
23:01
that are confused about that or don't
23:03
quite know most people are very happy
23:07
once we explain what we need from them
23:08
they're very happy to to mask up and
23:10
come on into the library but
23:12
uh if you if you weren't there to greet
23:14
them i don't know that that would
23:15
necessarily be the case
23:17
and then we'd be catching people further
23:18
into the building and you know i don't
23:20
know if the
23:21
if they would be feeling differently
23:22
about that by that time so
23:24
i will say i was there today and it was
23:26
it was quiet um but what i
23:28
um i appreciated the time to browse um
23:31
it does look very different so it's not
23:32
you walk in and
23:34
there's um i think caution tape up where
23:36
you can and cannot walk and uh
23:38
so it's not quite the same kind of
23:39
experience but it's lovely to get inside
23:41
but also outside is a lovely
23:43
art exhibit or i'm not sure if it's a
23:46
contest or a competition but the sort of
23:48
lawns sign size
23:51
signs or artwork all on both sides of
23:54
the entrance um
23:55
uh plaza and it was lovely to see that
23:58
so
23:59
thank you it's good that's part of our
24:00
participation in the great give back
24:01
which is uh the libraries across new

24:03
york state are participating in how we
24:04
can give back to the community so we
24:06
thought maybe
24:07
um people had been missing a public art
24:09
show you know
24:10
they love the art displays that we have
24:12
on the wall we're not doing those right
24:13
now
24:14
so we thought we would um have a it's
24:16
not really a contest there's some prizes
24:18
but it's it's mostly just have an art
24:19
show for the community and a way to
24:21
bring people together
24:22
so jeff i wondered in your comments you
24:27
mentioned that having the staff
24:30
work on weekends took away from
24:33
staff on the weekdays and i was
24:35
wondering if you could just expand on
24:36
that a little bit
24:38
because we're offering fewer services so
24:40
i'm wondering
24:42
what the difference is yeah well it's
24:44
it's the the difference is um
24:46
so we've added this is a good time for
24:48
this conversation so we wanted to have
24:49
this conversation anyway and i know
24:51
we're gonna start to have some questions
24:52
about sunday itself um and i think this
24:55
is a good discussion to have
24:56
so right now we're down a couple
24:58
positions right and we've been holding
24:59
off on those
25:00
i think that's uh that's a worthy
25:02
defensive position for us to be in uh
25:05
it's a it's a good discussion
25:06
um but there are reasons that the
25:08
library staff is what it was and one of
25:09

the ways uh one of the reasons is to
25:11
accommodate this weekend schedule
25:13
so we have added effectively two service
25:15
points
25:16
to our uh to the library so we've added
25:19
the curbside as effectively a service
25:21
point so we're manning the phones there
25:23
and then we've added a position at the
25:26
front we have a desk basically by the
25:28
doors of those of you who come in
25:30
have seen there's someone steve they're
25:31
standing outside on nice days or just
25:33
inside on like days like today where
25:34
it's super cold
25:36
so we've added that so there is uh
25:38
there's more people that have to be
25:39
at certain places for the entire time
25:42
we're open
25:43
so when we um pull people out right as
25:47
we normally would there there's uh
25:49
people who work on saturday or sundays
25:50
or saturdays and sundays are not then
25:52
available for those
25:53
two similar days on either week
25:54
surrounding that time that decreases the
25:56
number of staff
25:58
that we have right it just it just does
26:00
and that's um
26:02
that's the reason we're not uh super
26:04
excited about a sunday the other thing
26:05
is
26:06
on the weekends we have a skeleton crew
26:08
so again
26:09
staffing now um that front door
26:13
and the desks there's
26:16
there's more people that are needed for
26:17
the rotation for that and what we've
26:19
been doing on saturdays is uh i came in

26:20
and covered one chris covered one
26:22
uh catherine covered one and we had one
26:24
another the supervisors um
26:25
was there so um we've been adding a
26:28
person in
26:29
to those um schedules so that we can
26:31
have enough people on the weekend just
26:32
to be able to staff the building
26:35
so that's that's what's going on
26:39
so it's it's a question of we can
26:40
absolutely open but if we want to be
26:43
open for more hours then i'm
26:45
down a lot of positions as you look at
26:47
that that personnel report up top
26:49
those part-time positions which seem
26:51
relatively small are the ones that cover
26:53
us in the evenings so that people can be
26:55
there during the day
26:55
so they can work on the weekends right
26:57
it's just uh you know where where did
26:58
the where do the humans go
27:00
and um you know we're we are making do
27:04
this week
27:05
has been our test um to see if we can do
27:09
curbside pickup
27:10
and be open for browsing the whole time
27:12
you know uh
27:13
run those run those things concurrently
27:15
can we do that with the staff that we
27:16
have and still check out books at the
27:18
front desk
27:19
those people are playing double duty to
27:20
go out and do curbside take those phone
27:22
calls and also be there
27:24
for people who are bringing items to
27:26
them to the desk so we're this is a
27:27
little bit of a stress test
27:28

to see if we can handle that but um if
27:32
we need more hours then i'm going to
27:33
have to
27:34
look at fill in those positions to be
27:36
able to accommodate that
27:38
would it make sense at all in the short
27:40
term during
27:41
covid to consider if
27:44
it's if it's busier on the weekend would
27:46
you consider
27:48
closing on a weekday having one weekday
27:50
closed
27:51
and the weekends open
27:55
it's certainly an option um uh you know
27:57
we've tried to
27:59
and i've been unsuccessful but i've been
28:01
trying to make the hours as regular as
28:03
possible
28:04
so we confuse people the least amount um
28:07
and and we have been absolutely
28:08
confusing
28:09
lots of people so i have been
28:10
unsuccessful in that attempt but right
28:12
now i finally got the sort of the core
28:14
of the day
28:15
from 9 30 to 7. i've got that core of
28:17
the day established
28:18
and um you know we're open for those
28:21
hours um
28:23
for most of the week so i hate to take
28:25
that away but it is an option to to try
28:27
to get some more staff on the weekends
28:29
yeah no i agree making it the least
28:31
confusing is definitely the better way
28:33
to go at
28:35
trying to be creative no i'm i'm i'm
28:37
absolutely
28:38
any of those ideas i am up for uh i

28:40
think you know the
28:41
the decision will be sundays
28:45
or um
28:48
sundays or full day saturday i think the
28:50
full day saturday is probably easier to
28:51
get to than the sundays so
28:53
um we may just again it's the lunches
28:55
right because we're always down
28:56
people who have to take lunch then then
28:58
i'm down those people and how do i cover
29:00
that i don't have
29:01
you know part-time people that just will
29:02
work a couple hours on a saturday or
29:05
sunday
29:05
so to cover lunches you know um and
29:08
normally it's just not been a problem
29:09
you know we're just down it's a little
29:10
bit slower that people cover
29:12
but when we're trying to cover the front
29:13
door and have those conversations with
29:14
people that haven't been in the library
29:16
before make sure
29:17
you know managing
29:20
[Music]
29:21
expectations and patron behavior as far
29:24
as compliance with the
29:25
face mass thing is now a big part of
29:28
what we do
29:29
so um you know it's not bad people are
29:32
um the community is very very willing i
29:35
just think
29:36
well that conversation needs to happen a
29:38
lot every day
29:39
still so jeff when you mentioned
29:43
bending the front door yep
29:48
oh i just lost your heart meet i'm sorry
29:52
yeah
30:03

it wasn't even enough for me to
30:04
anticipate the question unfortunately
30:12
yes so we are um staffing though we let
30:14
the children's the children's desk is
30:16
the one that slides
30:17
so we're staffing we have a roamer and a
30:20
person at the information desk
30:22
and i finally got hermes questions so we
30:24
have a roamer a person at the
30:25
information desk and a person at the
30:26
front desk
30:27
and we are trying to staff the use
30:28
services desk too because that's that
30:30
area is separated out enough but that's
30:32
that's the one that is let go
30:34
would be the children's desk would be
30:35
the one we would let go and that's uh
30:36
traditionally happens on a friday night
30:38
for instance when the staffing
30:39
is uh very low when someone goes on
30:42
break we put a sign out on the
30:43
on the youth services desk so that's the
30:45
that's the one that is that's let go
30:48
i mean could you just i mean you know at
30:51
some point
30:51
i think we're going to have to open some
30:53
sunday so could you
30:55
i mean can we just hire more people i
30:57
mean it's in the budget to hire these
30:59
people
30:59
i mean well that's that's my question i
31:01
mean that's exactly that's exactly the
31:03
conversation that i wanted to have you
31:04
know we've been i've been trying to be
31:06
defensive
31:06
we don't know what's going to go on with
31:08
the budget cycle next year um having a
31:10
few open positions

31:11
helps us keep the personnel line
31:15
down and uh you know sort of an
31:17
anticipatory way
31:19
but to to do what we to do anything like
31:22
what we were doing before i needed to
31:23
have the staff that we were
31:25
yeah you know can i ask go ahead mark
31:27
you have six months worth of savings now
31:29
though yeah
31:30
october or whatever i don't know how it
31:33
fits into the fiscal year but but uh you
31:36
have a bunch of savings
31:38
of not and it's going to take a while to
31:39
bring people on board but the question
31:41
is going to be
31:42
i think this the community would expect
31:44
a sunday opening um
31:46
at some point unless the unless the
31:48
numbers get all crazy haywire
31:50
you know as we start to reopen and
31:52
people are going to expect the library
31:53
to reopen so
31:55
and they and some people will want to go
31:57
sunday or more hours on saturday no
32:00
that's where my attention is right now
32:02
so i agree and and that's and that's
32:04
what i'll need to do in order to get
32:05
that done effectively so
32:08
i wanted to go maybe we're going
32:11
backwards in this discussion but i
32:12
wanted to clarify something for myself
32:15
with the staff that we have and we have
32:18
full-time staff and part-time staff and
32:20
and then pages and maybe we have other
32:22
categories okay
32:24
but my understanding now which i did not
32:26
understand before is
32:29

most of these full and part-time people
32:31
have regularly scheduled
32:33
hours during the five day five business
32:36
days
32:38
do we have anybody that their normal
32:40
schedule
32:41
is weekend yes so in a couple different
32:44
ways so
32:45
actually most of the clerical staff and
32:47
the librarian staff
32:49
are on a rotation so if that's
32:51
regular enough for you
32:52
they're on a weekend rotation right and
32:54
the part part-time
32:55
i don't mean a rotation because they're
32:57
what i'm what my
32:58
understanding is is they have
33:03
let me put another way if we were not
33:05
open saturday and sunday
33:07
would there any be anybody that was not
33:09
getting their hours in during the week
33:13
um yes part-time staff so that's
33:16
that's where we find ourselves right now
33:17
so there are part-time staff that
33:19
those sunday hours are
33:23
what they work so um it is a rotation
33:26
like let's say it's a one and three
33:27
rotation they work they're hired to work
33:29
a certain number of shifts during the
33:31
week
33:31
and then every third weekend so when
33:34
we're closed on sunday they're not
33:35
getting those hours for the full-time
33:37
staff i've snapped them back and pulled
33:38
them back
33:39
to work during the week so the people
33:41
who would have been working on sunday
33:42
are now available to me on monday or

33:44
whatever day they would have taken off
33:46
okay i'm very confused is anybody else
33:48
confused
33:50
harder i started getting confused a few
33:53
weeks ago when we started talking about
33:56
we pull people from their normal weekly
33:58
hours
33:59
they work on the weekend maybe it's one
34:02
in three
34:04
they don't get paid for those hours they
34:05
get comp time for those hours
34:08
for the full-time staff yes and then
34:10
they don't work
34:12
those hours the following week so i skip
34:16
i work on saturday so then i don't work
34:19
the following
34:20
tuesday and that's how i get paid my
34:21
hours so the
34:23
for a full-time person let's run through
34:25
it really quickly as a best i can
34:26
so for a full-time person uh it's in the
34:29
contract if they work the saturday they
34:31
get the friday
34:32
right so they'll take friday off so
34:33
they're working their regular week
34:34
monday tuesday wednesday thursday
34:36
they stay home friday and they work
34:37
saturday okay right
34:39
and then if they work sunday they get a
34:41
comp day in
34:42
in the future in the in the in the in
34:44
the following week so it's it
34:46
within 30 days but technically usually
34:48
it's that monday let's say it's the
34:49
monday
34:50
that's the way it works for full-time
34:51
people for part-time people their hours
34:54

are those weekend hours they're not
34:55
working every saturday or sunday
34:58
uh i think that's a little bit murderous
34:59
even for a part-time staff person
35:01
but they'll do a they'll do a weekend
35:03
rotation so when we're closed on either
35:05
saturdays or sundays
35:06
they're not working those hours so right
35:08
now we're closed on sundays
35:10
those folks that are normally working on
35:12
sunday they're they're not
35:14
they're not scheduled the hours yeah
35:16
okay
35:17
and and and jeff when you were talking
35:19
about the rotation so for example if i
35:20
were a full-day
35:21
time staff person every third week
35:24
i get that friday off and i work the
35:26
saturday is that what you were talking
35:28
about like the rotations
35:29
correct so i know to anticipate that in
35:31
general the rotation means
35:32
every third week i know i'm taking that
35:34
friday off and i'm working that saturday
35:35
because it's my
35:36
turn to rotate into the saturday so for
35:38
the full-time staff it depends on the
35:39
department it might be one and five
35:40
might be one and six depends on how many
35:42
full-time people there are to pull from
35:43
but yes
35:44
that's exactly it and actually those
35:45
weekend schedules get put out way way in
35:48
advance and i have played havoc with
35:49
that
35:49
um because people like to know what
35:51
weekends they're going to be working and
35:52
then

35:53
um you know people have a wedding or
35:54
something they have to trade with
35:55
somebody else
35:58
would there be any viability to
36:02
for some period of time to say we're
36:04
going to take um maybe we've got
36:06
a part-time or a full-time position
36:08
that's vacant we're going to say
36:10
we are going to make this a weekend
36:12
position we are going to look for
36:13
somebody who wants to work
36:16
saturdays and sundays at the library or
36:18
sundays at the library
36:20
would that be something to consider yes
36:22
and so
36:23
uh there are several people watching
36:25
this right now who uh dual do the
36:27
schedules who are cheering mary right
36:28
now
36:29
they're very happy with this so you can
36:31
imagine a full-time person who was
36:32
scheduled to work sunday through
36:34
thursday normally
36:35
or tuesday through saturday you might
36:38
find somebody uh we've never
36:40
had a schedule that was saturday and
36:42
sunday i think that
36:43
i'd have to run that through the
36:44
contract to make sure that worked um
36:46
just from the way the contract was
36:47
written but
36:48
um but yes that is something we can
36:49
absolutely look at
36:51
okay so jeff does it this does give me a
36:55
better understanding of how that works
36:56
because i had
36:57
i had some misunderstandings about it so
36:59

thank you
37:00
so jeff does it makes sense then that
37:03
you start just tracking in some
37:05
way shape or form where the demand is
37:08
where the gaps are so that
37:10
whether it's next month or in between
37:11
this meeting in the next you can
37:13
basically say
37:14
i know that i've identified that i need
37:17
another staff person or a staff member
37:19
for example so you can give us more
37:21
information so the board can then
37:22
basically
37:23
have the discussion of you know i don't
37:26
know if you need permission or approval
37:27
to
37:28
fill another position or whatever but i
37:30
think for me it'd be interesting to have
37:31
some just concrete
37:32
more specific data that as things are
37:35
picking up we're seeing more people on
37:36
on saturday we're seeing more of a
37:39
demand for sunday we're seeing
37:40
just giving us a sense of what things
37:42
actually look like and where the demands
37:44
are and then
37:45
if there are demands that you can't meet
37:46
it would be helpful to hear that
37:48
and then your idea of what kind of
37:50
staffing pattern or
37:51
numbers you need to fill that demand you
37:53
bet and so i think um we have some of
37:56
that information but i will get it put
37:57
uh we'll assemble it for you we know
37:59
where we have
38:00
been light um you know we're
38:03
understaffed what we can do for curbside
38:05
or something like that at certain hours

38:07
most of those you would imagine uh fall
38:09
in the evenings and uh and on that
38:11
weekend so i'll
38:12
i'll put those together and then i'll
38:13
we'll talk about that next month again
38:15
thank you if i just wanted to go back to
38:18
the beginning of your
38:20
presentation to to ask about curbside
38:24
because you i know
38:25
it's a subject you love yes
38:29
what what is a dull roar and
38:33
on curbside and what would you say
38:36
is ideal that we would want to work
38:39
towards
38:40
recognizing that we're probably never
38:42
getting rid of it
38:43
correct so if um you know when we had
38:46
had presentations
38:47
it sort of right before we started to
38:49
close and covet uh
38:50
entered the world we had plans to start
38:53
a curbside pickup for people
38:55
anyway and and the the classes that we
38:58
had gone to at a seminars
39:00
all the libraries were like this is not
39:01
a problem it's a service that people
39:03
like
39:04
uh to know that is there but not a lot
39:06
of people actually use there are certain
39:07
people for whom it is the perfect
39:09
solution for them and lots of people for
39:11
whom um they just like to know that it's
39:13
there it's kind of like books
39:14
to people people like to know that
39:15
that's there but not everybody
39:16
necessarily would would use that for
39:18
themselves
39:19

so curbside was it was couched the same
39:20
way um you know you maybe would do a
39:23
couple a day you know people have
39:24
little kids in the back and can't get
39:26
them out and unpack them out of the car
39:28
or they have a mobility issue and it's
39:30
great um for us to be able to to bring
39:32
those out to them we had plans to do
39:33
this this was happening
39:35
um and i thought we we we'd imagined
39:37
that we could
39:38
incorporate that into our um our present
39:42
staffing situation and schedule we had
39:44
we had
39:45
we had plans to make this happen and
39:48
right now though it is our
39:50
primary circulation method so uh
39:52
catherine
39:53
is absolutely watching those numbers as
39:55
we try to see what method
39:57
items go out of the library right now
39:59
and that what's good about right now is
40:00
that we're open
40:01
for the hours that we're also doing
40:03
curbside pickup so we will be able to
40:05
see
40:05
um does demand actually increase if
40:07
would people want to come into the
40:08
library if they could or are they just
40:10
as happy to move forward with
40:12
uh with curbside pickup if curbside
40:13
pickup continues to be
40:16
as dim as in demand and our major
40:18
circulating outlet
40:20
um even though we're open then we are
40:22
gonna all have to have some discussions
40:24
about how we're staffing right
40:25
um you know what people where i'm po

40:27
where i'm pointing people and during
40:28
what hours i'm pointing people
40:30
um that is a staff intensive uh
40:33
operation
40:34
uh curbside pickup so if
40:37
as i imagine it may and some other
40:39
libraries have had this experience
40:40
as as people realize the library is open
40:43
you can come in and pick up your items
40:44
the demand for curbside just drops right
40:46
off um
40:49
i've got my fingers crossed from that
40:50
but uh i'm i'm i'm out of hope
40:53
right now so we're gonna i'm just gonna
40:55
watch the numbers and we're gonna react
40:57
um react to what those numbers say so
41:01
you have to watch the viral numbers you
41:03
know you know
41:04
whether it's the flu or other things and
41:06
people talk about second stage so i
41:08
think that will
41:08
perhaps may influence life and i think
41:11
the people who are coming in are
41:12
obviously the people who are willing to
41:14
come in
41:14
are the people that are going through
41:15
curbside unaware that they could come in
41:18
but they would be willing to come in
41:19
or the people who are very much just as
41:22
happy not to come into the library
41:24
and um i suppose i could query them but
41:27
um but absent that you know we don't get
41:30
a lot of information i get some a little
41:31
bit of information we have some folks
41:33
when we're not running curbside happens
41:34
on the weekends we have a few people who
41:36
come to the front door
41:38

want to pick their stuff up and are not
41:39
at all interested in entering the
41:41
building so we
41:41
are able to bring those out to the front
41:43
door for them um but
41:45
you know they're kind of surprised that
41:46
we're not running curbside on the
41:47
weekend and explaining that we're so you
41:49
know we're on a skeleton crew
41:50
so and in the long term just to
41:54
reiterate lisa because i'm not sure if
41:55
you were
41:56
at that meeting but um i did bring up to
41:58
paul mayes
42:01
to ask him about um the possibility of
42:03
doing a drive-through window
42:05
some other libraries have that and um
42:08
well but that's not a short-term
42:09
solution but
42:11
but just because you had asked about it
42:12
never going away
42:17
yeah i mean at some point i think
42:21
we have to question whether we just make
42:23
a decision about
42:24
like we're not doing curbside in
42:26
february or something
42:27
you know i mean or i think people will
42:30
use it if it's available
42:32
so we have to figure out like you know
42:34
we can watch the numbers to a point in
42:36
this
42:36
i don't think they'll really dr my views
42:38
are not going to dramatically drop off
42:40
i mean who knows right but but um
42:43
at some point we're gonna have to say
42:45
the the the
42:46
service officer offering of this library
42:48
is the following

42:50
and then kind of see how it goes i mean
42:52
it's gonna be uh
42:53
i'm not sure we can be reactive we might
42:55
have to be like ahead in some ways
42:57
so or really could tell the hours or do
43:00
it every other day or something like
43:01
that to make it
43:02
right you know manageable right and am i
43:05
over anticipating
43:06
the issues that i imagine are going to
43:08
be part of this in the winter time
43:11
how many days is it actually going to be
43:14
absolutely untenable to be walking
43:16
around outside and icy and slippy
43:18
or does that actually happen a lot more
43:20
than i imagine it does
43:22
so um yeah i'm trying not to let my
43:24
pessimistic nature overtake me
43:26
on this and but imagine and be
43:28
clear-headed about what that actually
43:29
looks like in the winter and try to
43:31
figure out you know what we would need
43:33
to keep everybody safe to do that so
43:38
all right i'll just i just want to say
43:39
for the curbside i know jeff it's so
43:41
hard
43:42
and but i support keeping it in some
43:45
manner even if it's i
43:46
i would also support significantly
43:48
reduced hours even you know two days a
43:49
week between this hour and this hour
43:51
as someone who currently has a creature
43:53
who cannot go indoors anywhere but my
43:55
own house
43:56
the curbside pickup is a huge help
44:00
not just you know at stores and things
44:01
also you know for you guys um and i
44:04

imagine
44:04
that even in non-coveted times it would
44:06
be uh very helpful
44:08
for people with creatures um so
44:11
i totally support reduced hours like i
44:14
said reduced days
44:15
making it very very you know you have to
44:17
plan ahead the patron has to plan ahead
44:19
for this
44:20
but i think it's a it's a great service
44:24
if a difficult one and that was the
44:26
reason for my question i think
44:28
now that we open the door like closing
44:30
it is
44:32
impossible i mean i just think we have a
44:36
population that we're serving that is
44:39
going to want it
44:40
for any variety of reasons all valid
44:44
um according to them so
44:47
you know rather than getting into
44:49
arguing about what those reasons are
44:51
it's better to kind of take it on
44:55
you know directly yep
45:00
you've had lots of people express that
45:01
they would not like it to leave so um
45:04
caroline your your opinion is shared by
45:06
by many folks
45:07
so it's a pain but it's good
45:12
yeah yeah you know there's there's a lot
45:13
of things yeah are they gonna pay more
45:15
taxes for it
45:16
i mean when it comes down to it you know
45:19
i don't know
45:21
i mean it sounds silly right but um
45:24
the exact same experience that caroline
45:26
just mentioned when it comes to pay at
45:27
the pump for a gas station
45:29
right if you've got a kid in the back of

45:31
the car will you pay an extra nickel per
45:32
gallon
45:33
absolutely that's right i am a dollar
45:36
absolutely right no question right so
45:39
i think people are making those trades
45:41
today and they're they're willing to pay
45:43
for the service or
45:44
for it to be part of the budget i think
45:46
yeah
45:48
well i think it's all handleable so it's
45:50
just um you know
45:53
have we gotten to the point where
45:54
playing defense on this may not be our
45:56
best
45:57
um our best move now we have to staff to
46:00
the services that we want to be able to
46:01
provide and that's you know what we've
46:02
traditionally done
46:03
so it may just be time for that right
46:06
and think about staffing it's like
46:07
okay well we're going to offer it we're
46:08
going to staff it then right
46:10
do it the right way yeah yeah i just
46:13
feel like we've been
46:14
um and uh honestly and for good reasons
46:16
we've been in a make do
46:17
um kind of situation and and if we're
46:20
going to normalize things
46:22
then we stop doing make do and we start
46:25
operating the way we need to operate
46:26
so yeah okay great thank you
46:29
would it be reasonable for next time um
46:32
i guess to
46:33
to try to have a view of what the
46:35
resource plan would need to look like
46:37
i mean assuming that you're gonna have
46:39
to do curbside in volumes to
46:42

where you're dealing with now for at
46:44
least the winter
46:46
right so from now until march right five
46:49
six months
46:50
of still significant volume right what
46:53
would you need to staff
46:54
that to survive i will try to get
46:58
that and um as well as the other
47:03
other things that are needed for that um
47:05
that may be non-personnel and i'll try
47:07
to get those put together for you and
47:09
and just
47:10
i'll give you my best thinking about
47:11
that all right
47:13
well it's interesting jeff you use the
47:14
word normalized and i think
47:17
perhaps we have to think about the new
47:18
normal um
47:20
and um and so it may be some
47:24
mishmash of what you had to do for covet
47:27
and what
47:28
people are expected from before the
47:30
other thing is you're not going to get
47:31
the awning so it's also what's
47:32
doable when you don't have
47:36
some kind of covering to get from the
47:38
building to the car
47:40
for your staff too so i think it's
47:43
absolutely our goal to have some sort of
47:44
covering out there
47:45
uh it may just not look as cool and as
47:47
slick as we thought
47:48
you could so yeah
47:52
i would also like to add from from my
47:54
opinion
47:55
individually when we're looking at what
47:57
we might need
47:58
i would also hope that we are factoring

48:01
in
48:01
as we alluded to earlier the possibility
48:05
of
48:09
closure hours in the middle of the week
48:11
so if we determine that we think the
48:13
population in bethlehem
48:15
strongly wants longer hours on saturday
48:17
and sunday
48:18
and if we have to cut hours someplace
48:21
you know
48:21
would we consider wednesday morning we
48:23
don't open until noon time on wednesday
48:25
or something but there there may
48:27
there may be another block of time
48:28
during the week that we say
48:30
instead of not opening on sunday we're
48:31
not going to open on one morning a week
48:33
or something
48:34
because again for me it comes back to
48:36
what
48:37
do the taxpayers want if we can shuffle
48:39
stuff around and i think that might be
48:41
part of
48:42
this might be part of the time to think
48:43
about that
48:49
yeah okay all right thank you
48:53
uh let me can i get back in you you you
48:55
are the pro
48:56
you have programs very good no no it's a
49:00
great discussion i appreciate uh
49:02
everybody having that with me the um
49:04
talked about book bundles you see the
49:05
statistics there for book bundles just
49:07
try to give you
49:07
information about um you know what
49:09
services are being used talk about new
49:10
services that we're doing
49:12

that people continue to like book
49:13
bundles are one of them we did it very
49:15
informally before but now we'll we'll
49:17
keep that going
49:18
the pop-up library we're trying to run
49:20
that uh this week though the weather is
49:21
not being very cooperative with us
49:23
we did run it on columbus day so we had
49:26
pop-up and curbside and open uh from 9
49:29
30 to 7 to try to compare what people
49:31
were doing
49:32
when we did that is very preliminary
49:33
when we did that um
49:35
many people looked at the things that
49:36
were out on the pop out library
49:38
and then came right in the library
49:40
afterwards so um they were not
49:42
a separate they didn't appear to be
49:45
where they accept with a few exceptions
49:46
um they didn't appear to be a separate
49:48
group of people they were excited to see
49:49
what was outside
49:50
and then said oh but i'ma go inside and
49:51
check out some more things so um i found
49:54
that interesting i thought they they
49:55
might be a little bit more um separate
49:58
separate folks so lots of good
50:00
programming um that we're you know we're
50:02
still trying to figure out what it is
50:03
people want uh
50:04
virtually the coffee and conversations
50:06
program continues
50:08
um our our story times which are one of
50:11
our keystone
50:12
um programs and normally we see you know
50:16
massive amounts of children in the
50:17
storytime programs um
50:19
you know and in person so we're building

50:21
a
50:22
we're building um an audience there
50:24
which is exciting to see that
50:26
they can do that virtually uh charmaine
50:28
you mentioned the great give back and
50:29
the art on the green we were um you know
50:31
i'm always pleased to see when the
50:33
when the public participates in our
50:34
program always worried that we throw a
50:35
party and no one shows up but
50:37
um so many people uh wanted to have
50:38
something put in there
50:40
um quarantine memories again still
50:41
that's up i gave you the link for that
50:43
um
50:44
and then uh we are the chart just to let
50:48
you know
50:49
uh as far as having speakers in
50:52
presenters the costs for doing having
50:54
them do it virtually are essentially the
50:56
same as having the cost
50:57
for them to do it in person but the
50:59
numbers are significantly lower
51:01
so we are being judicious about how much
51:04
money we're
51:05
spending on presenters when we know that
51:08
we would have expected this kind of
51:10
person to bring in 70 people before
51:12
but we might only get 15. for us
51:15
the the economics would say that should
51:17
cost less but for the performers of
51:19
course that's
51:20
that's not their view so we're we're
51:22
being judicious about how we spend that
51:23
programming money just right now it just
51:25
doesn't quite uh line up we're doing
51:28
more of the virtual programming
51:29

with our own staff we're doing the the
51:31
programs that we can do in-house
51:33
um and that are straight in our
51:34
wheelhouse so the the book discussion
51:36
groups and the story times
51:37
and then um you know being judicious
51:39
about our outside
51:41
presenters for that reason
51:44
uh and i did throw in a new a new
51:45
heading here upcoming programs i think
51:47
they're uh
51:48
you should know what we're doing there
51:49
were some questions about what we were
51:51
doing for halloween
51:52
we are working with the town of
51:53
bethlehem and the parks and recreation
51:55
there's going to be a story walk
51:56
halloween the friends of the library are
51:58
going to participate with us
51:59
and um that'll be out of the avenue park
52:02
we're
52:02
um finalizing our own uh something we
52:05
might be able to do
52:06
uh outside at the library um the week of
52:08
halloween as well
52:10
um there is a virtual pumpkin contest
52:12
which i thought was cool so people could
52:13
submit their um their jack-o-lanterns or
52:15
whatever that they've done at home
52:17
um i am excited about the virtual
52:19
caregiver support i think that is um
52:21
these types of programs have been very
52:23
successful for us in the past we've run
52:25
a couple different series
52:26
about how caregivers need to take care
52:28
of themselves and then how they can
52:29
advocate for the people that they're
52:30
caring for

52:31
so um this is just a continuation of
52:33
that program
52:34
and then um the democracy in america
52:38
program which is uh an extension
52:40
of our very popular uh alexander
52:42
hamilton the federalist papers programs
52:44
from a couple years ago
52:45
so um same folks that were involved in
52:47
the grant in it and
52:49
i'm excited to have that um to have that
52:51
coming back and we are
52:52
doing more outreach with the schools
52:54
we've been asked to come in um you know
52:56
virtually participate in
52:58
um in some of the libraries and some of
52:59
the classes in the school so i'm always
53:01
excited uh
53:01
you know the the contacts between the
53:04
library and
53:04
uh schools have always been strong but i
53:06
think um you know everybody
53:08
um you know kudos to the school
53:10
librarians um and figuring out how
53:12
they're doing their jobs
53:13
and then working with us too so that's
53:15
really um
53:16
i'm heartened to see those those
53:17
increased connections between us
53:19
and the schools and then circulation
53:22
uh the chromebooks are in good shape uh
53:24
we're you know we're i still think i'm
53:26
pretty proud of the fact that we're at
53:27
70 percent of circulation for
53:29
um last year i'm kind of amazed that uh
53:31
this mishmashy way
53:32
uh that we've gotten there um the
53:34
circulation is as high as it's been
53:36

yeah that makes me happy and i'm kind of
53:38
proud of that i'm proud of the staff for
53:39
being able to make that happen
53:41
i mean it's a combo of of e-collections
53:44
book bundles
53:45
curbside in-person browsing all of that
53:47
um to be that close to
53:49
our regular numbers i'm i'm pretty proud
53:51
of that uh
53:52
all together and then i mentioned here
53:54
really quickly we were having an issue
53:55
with our phone system
53:57
people were calling up at curbside now
53:59
our phone system has been relatively
54:00
unimportant
54:01
for the past decade right that is not
54:03
how people tend to interact with us
54:04
it used to be super important it works
54:07
people call us sometimes
54:08
they call for information perfectly
54:10
happy to have it it's trucked right
54:11
along
54:12
and then this summer it became super
54:13
important because it's an integral part
54:15
of curbside pickup
54:16
and then we had uh where only one person
54:18
could call in at a time
54:19
so people were calling out for curbside
54:21
and they were getting a lot of busy
54:22
signals
54:22
so we started to investigate some cloud
54:24
services that might be able to
54:25
ameliorate that problem
54:26
in any case our vendors fixed it with
54:29
some
54:30
quick thinking on our it department we
54:32
were able to tell them exactly what we
54:33
thought was going on and they were able

54:34
to figure out from there
54:36
that our sort of hunt group and rollover
54:38
function just
54:39
disappeared somehow so that has been
54:40
reinstated that logic has been put back
54:43
into the system
54:44
and so now that's working again i may
54:46
come back to you at some point um
54:48
there are a lot of really good features
54:51
of having a cloud
54:52
phone service but i am happy to not make
54:54
that decision uh under duress
54:56
so that's you know we'll all
54:59
we're going to take a hard look at that
55:00
we've done some looking at some
55:01
different systems and trying to get
55:03
those on different contracts
55:04
the costs are still significantly higher
55:06
than we're paying now for our phone
55:07
system and service
55:08
so um it'd have to be compelling but
55:10
we're we're talking about it
55:12
so jeff does our existing system
55:15
have the potential to allow for texting
55:18
like could a patron pull up the curbside
55:19
and text
55:20
i'm here here's my name um in no way
55:23
could that happen
55:24
we could probably make that work in one
55:26
way or the other
55:27
um but the integrating that into our
55:29
existing system
55:31
no no no it does not do that so
55:36
jeff is circulation um with the library
55:39
of things
55:40
are those items reservable they are in
55:44
order to make that function we have made
55:45

them reservable
55:47
even items that were not previously
55:48
reservable are now reservable
55:50
so great um yeah we've had uh that's
55:53
some of the changes we've had to make uh
55:55
you used to be oh if it's in the library
55:56
you can come in and pick it up but then
55:58
if you couldn't come and pick it up
55:59
that's not a good service model we have
56:01
taken
56:02
out of service many of the library
56:04
things things that require
56:06
things to go on people's faces to be
56:08
touching their eyes things like
56:09
binoculars and
56:11
vr goggles we've kind of been
56:13
suppressing those down and then focusing
56:15
on the things
56:16
that aren't quite so up close and
56:17
personal with people
56:20
so we'll we'll continue to evaluate as
56:22
we move through the winter
56:23
great on library thanks um
56:29
i have a proposal you'll see there is uh
56:32
well we'll get we'll get to talk about
56:33
the laptops here in a minute um but i
56:35
just want to explain
56:36
uh what we're doing we were able to
56:38
really have a high level of continuity
56:40
of service because we had
56:42
a bunch of laptops in the library that
56:44
we were able to move the staff over to
56:46
and going forward there's lots of good
56:47
reasons i'm going to be moving away from
56:49
towers and moving towards laptops for
56:51
many of the staff computers so that they
56:53
are a if the power goes off laptops keep
56:56
working uh and we don't lose our work

56:59
and b um they use less energy and see
57:02
they are movable they're portable almost
57:04
by nature so that if we have to
57:06
um end up having people work remotely
57:09
again we'll we'll be able to accommodate
57:11
that easily so that's um
57:14
further down um i did want to mention uh
57:17
the new minimum standards there's no
57:18
action you need to take but they're
57:20
on my director's report uh a little bit
57:23
down in the package
57:24
um the new york state has
57:27
passed new minimum standards for public
57:29
libraries and uh i wanted to include a
57:31
copy of that in the board packet so
57:32
they're in there
57:34
um i assume we're way above
57:37
we are yep we're doing in good shape yep
57:39
we are in very good shape
57:41
and then um just as a note uh about the
57:44
report in general i'm doing a little
57:46
less
57:46
individual work by the librarians and
57:49
and the staff and i'm trying to focus a
57:50
little bit more on the service of the
57:51
library which would then
57:53
more traditional in my my reports as we
57:56
are
57:56
you know again renew normalizing thank
57:58
you charmaine
57:59
um about our about our services so
58:03
um you can look at the circulation
58:04
numbers we
58:06
are um emagazine and ebook use
58:09
at the bottom of page 22.
58:12
you'll see those numbers continue to be
58:14
you know uh ebook use is up by 52
58:17

total those are huge numbers again um
58:22
a relatively small percent but it's it's
58:24
uh of our overall circulation so we
58:26
circulated 37 000 in a little bit
58:28
and we um uh total in last month but
58:32
then we
58:32
uh we checked out almost 10 000 of those
58:35
were e-checkouts so
58:36
it's a relatively high portion of our
58:39
circulation right now is electronic
58:41
checkouts and
58:42
i don't know that those numbers are
58:46
going to ever go all the way back to
58:47
where they were before as more people
58:49
have learned to use the materials we're
58:51
forced to use the materials that's
58:53
um you know i don't think that's gonna
58:55
that's gonna go away anytime soon
59:00
scroll through and make sure that's it
59:03
so that's my director's report
59:05
okay great i really appreciate that um
59:09
you put together all the data on the
59:10
browsing
59:12
and even the book bundles that was very
59:14
interesting to see i think this
59:15
information is
59:16
is really good as we're continuing
59:19
through this
59:20
time i'm trying not to overwhelm you
59:23
with statistics but i think some of
59:25
these things i put into my report rather
59:26
than making it as a formal part of the
59:28
ongoing statistics and i am aware
59:30
also that some of you know these board
59:32
packets
59:33
become really the historical record of
59:35
the library and i think it's important
59:36
that we

59:38
put that stuff down it may be important
59:40
someday for someone to
59:41
understand what we were doing and um and
59:43
have those numbers so
59:45
thank you
59:48
okay thanks jeff uhls
59:52
uh not a lot to report we did hear
59:55
that some of the construction grants
59:58
from other systems were
60:02
some monies were freed up very small
60:03
amount came
60:05
to upper hudson less than six thousand
60:07
dollars so i think
60:09
what we ended up doing was just
60:10
splitting among the i think three
60:12
libraries that
60:14
hadn't gotten full funding so that's
60:16
where we're at with that
60:18
and i think uh this month the meeting is
60:20
tomorrow
60:21
uh we'll be having some discussions
60:23
about uh some budget issues for upper
60:26
hudson where uh
60:28
things are a little tight there so i'm
60:31
sure we'll feel that at some point but
60:33
that's about all for right now
60:37
okay thanks any questions on that
60:42
um new business let's go
60:45
we uh definitely talked about a couple
60:47
of these things all right but scheduling
60:48
public meetings at the library
60:50
we're just trying to get a sense of uh
60:53
of that
60:54
in the future that right so right now
60:56
just to give you a quick background
60:57
right now we are
60:59
canceling rolling rolling cancellations
61:01

every month
61:02
so we've just cancelled um the public
61:04
programs and meetings that people had
61:06
scheduled
61:07
for november we've canceled all of those
61:09
and uh yeah we'll roll into november
61:12
we'll see where we are
61:13
and then we would cancel the december
61:15
ones i just
61:17
um
61:20
wanted your thoughts on whether you
61:21
thought that this uh sort of doing this
61:23
on a month-by-month basis
61:24
um is is that the most effective way to
61:26
do that or do you think we ought to just
61:27
sort of set a date out
61:29
and say you know we'll talk to you in on
61:32
january 31st or something like that i
61:34
didn't know if um
61:35
just your opinions on on how we're
61:37
managing that i don't know if you've
61:39
heard anything from the community but
61:41
for now we're just we're canceling them
61:43
a month at a time
61:46
what are people's thoughts opinions on
61:48
that
61:50
has there been any concern or pushback
61:52
from those
61:53
i think there are people who would like
61:55
to to have some meetings but mostly
61:57
not very much pushback no
62:00
i think we're living month to month
62:02
right now so i think the way you're
62:04
handling it is
62:05
is consistent with the way the community
62:09
is functioning so i i think it makes
62:11
sense
62:12
okay and it may well be are you getting

62:15
any feedback from people that it's not
62:18
it's too short notice for them to get
62:20
word out there
62:22
i think the meetings are largely just
62:23
not happening um
62:25
there's some uh there's some groups that
62:27
are meeting outside uh one group in
62:29
particular is meeting outside on the
62:30
on the stage when the weather's nice uh
62:32
we've been lucky enough to have good
62:33
weather
62:34
so um that is uh that's been happening
62:38
but i i think people largely understand
62:41
it i think what we may
62:42
eventually we're gonna run through if
62:44
this goes on
62:45
until next march we're to run through
62:48
any of this get we haven't allowed
62:49
anybody to put
62:50
new things in the bigger problem may be
62:53
when we reopen the system to allow
62:55
people to say okay now we're going to
62:57
accept
62:58
things going you know we're to a point
63:00
where we're allowed to accept those i
63:01
think we're definitely gonna have to set
63:02
a date and advertise that out
63:03
for people to say you know you can start
63:05
um
63:07
booking your dates at some date you know
63:09
by
63:10
by april if we are still not able to
63:12
have public meetings that will have run
63:14
through
63:14
13 months of people booking their dates
63:19
and we canceled everything in march
63:20
right did we cancel polling meetings in
63:22

march
63:23
i can't remember i not until um
63:26
not until into march i think there were
63:28
there were definitely some meetings that
63:29
happened in march
63:30
march 13 was locked down day march 13
63:33
was the
63:33
that pivotal friday so i think we were
63:36
canceling stuff
63:36
that was later march okay jeff i may
63:40
have misheard you but
63:41
we are you asked did you ask or are you
63:44
asking for feedback if
63:45
you should continue to do it month by
63:46
month i heard something about january
63:48
uh uh and so i'm are you did you ask
63:51
should you just tell people you're
63:53
cancelled through june i'm not sure if i
63:55
misheard what you were saying
63:56
or what you were asking for thank you
63:57
yeah just right now we're canceling
63:59
month by month i kind of get to the
64:00
middle of the month and then we'll
64:01
cancel the next month
64:02
and um and i anticipate that that will
64:05
continue to happen
64:06
for several months going forward from
64:08
what i'm seeing i didn't know if it
64:09
would be beneficial if you thought it
64:11
would be beneficial for
64:12
us to set a date and say absolutely
64:14
there's going to be no public meetings
64:16
before
64:17
the end of january um would that be
64:20
would would people like to hear that or
64:22
is it just better to go
64:23
go through and cancel this month a month
64:25
at a time

64:26
that was my question how much staff time
64:29
is spent
64:30
keeping up the current schedule and then
64:33
you know
64:34
contacting everyone and letting them
64:35
know it's cancelled is it
64:38
significant is it insignificant it's not
64:41
completely insignificant but i would
64:43
it's um it's some managing the calendar
64:46
is some work
64:47
um though it's been less work because
64:49
we've not been doing the intake part of
64:51
this
64:52
so um jennifer's been working on the
64:55
calendar we've instituted a new system
64:57
so she's able to go through and cancel
64:59
those things electronically and people
65:00
get an email
65:01
and if they have a question they will
65:02
call her and then she'll talk to them so
65:05
um so if you were to
65:09
say all meetings are canceled for the
65:11
foreseeable future we'll let you know
65:14
when we come back would you be able to
65:17
keep
65:17
like say by some miracle we come back in
65:20
february would you still have
65:22
all of the meetings that were scheduled
65:24
for february in
65:26
the system somewhere or would everything
65:27
just go away
65:30
hmm i they're still in there i think we
65:32
could suppress them
65:33
um which is what we've done right now if
65:35
you go in on a calendar you don't see
65:36
all the reservations that people have
65:38
had you're seeing mostly
65:40

our you know our meetings and then the
65:42
virtual programs that we have just for
65:43
simplification reasons
65:44
to make it a little easier to identify
65:46
those programs um we've been suppressing
65:48
all of those
65:49
all those means all together but they're
65:51
there they're they're in the
65:52
they're in the database so so i don't
65:55
see it
65:56
in depressing meetings for the
65:59
foreseeable future
66:01
and freeing up a little bit of staff
66:02
time if
66:04
free staff time is is also an issue
66:06
you're dealing with you know
66:09
or perhaps just saying no meetings are
66:12
you know
66:12
canceled or whatever through the end of
66:15
the year
66:16
you know at least december 31st or
66:19
something or
66:20
um or foreseeable future whichever you
66:22
want but
66:24
okay yep i i actually
66:28
i don't i think that there's a public
66:30
perception issue there
66:32
is i like the idea of canceling month to
66:34
month jeff because i think people are
66:36
kind of operating
66:37
on the idea of even though i may
66:39
disagree with this about
66:41
you know what's hopeful and i think it's
66:44
if there's an optics issue if the
66:46
library is canceling things three months
66:48
ahead
66:48
but kids are still in school right um
66:52
i i think that that makes it that that

66:54
makes while i
66:55
don't well i agree with it and i believe
66:58
that we will likely have to cancel
66:59
public meetings well into 2021
67:02
i think that uh that just makes the
67:05
library look alarmist and you would
67:07
probably get
67:08
more pushback from the community with
67:12
a declaration such as public meetings
67:14
are canceled for the foreseeable future
67:16
as
67:17
opposed to just doing the piecemeal
67:19
canceling month by month
67:21
where everyone says okay another things
67:23
you know we'll try again next month and
67:25
it's just a mental game that people play
67:26
with themselves
67:30
i also would want to open up the
67:33
discussion
67:34
to there are a lot of groups that
67:37
have a normal weekly or monthly meeting
67:40
in the library
67:42
if they had access and could schedule
67:45
those meetings electronically
67:47
for next april may june i don't know why
67:50
we're not allowing them to do it it's
67:52
just a placeholder on a calendar
67:55
i would like to look at it an extension
67:57
of what we're talking about
67:59
we've got these placeholders out there
68:01
you can put them out there as far out as
68:03
you normally could
68:04
doesn't mean they're going to happen but
68:06
if you want i
68:07
i would like to see us consider that if
68:10
it's no staff time
68:11
they're just booking them electronically
68:13

because that will
68:14
that could alleviate that problem next
68:16
february or something when we open it up
68:18
and suddenly
68:19
people there's a rush for people and
68:23
people that always have wednesday
68:24
evening at seven o'clock are gonna say
68:26
what do you mean i didn't get wednesday
68:27
evening at seven o'clock i've had that
68:28
time
68:29
you know what i mean yep okay so let's
68:32
um
68:32
that's that's a good thought we have we
68:35
have not been doing that because i
68:37
didn't want to
68:38
have somebody book something that we
68:40
then later canceled but maybe that's
68:41
just the world we're in right now
68:43
let it put it on a rolling calendar okay
68:45
yeah
68:47
all right all right that's good i think
68:50
i'm i think i'm happy
68:52
um okay i think i got it so thank you
68:55
for that
68:56
uh on page oh sorry yeah go ahead uh
68:59
client b let's get to that yeah so uh
69:01
the canopy renewal i've put together
69:03
um the canopy renewal so it's not really
69:06
a quote because it's an
69:07
ongoing um pay-as-you-go it's
69:09
pay-per-use the model
69:10
uh for canopy we got obviously a
69:12
screaming deal last year
69:14
um where we paid uh not very much money
69:17
for this service it has clearly been
69:19
very popular i am an
69:21
advocate for continuing that even though
69:23
the cost would be higher for next year

69:25
we are estimating um a high estimate for
69:29
this
69:29
uh for the full year to be just about 19
69:32
000
69:32
maybe a little bit higher we went back
69:35
uh to them and asked
69:36
for sort of a capped price which is the
69:38
deal they gave us this year
69:40
and then they looked at our use and gave
69:42
us a brand new capped price of 24 000
69:44
as they had our youth statistics um
69:48
which they did not have and they they
69:49
are asking us how why we are so
69:51
different from all the other communities
69:52
of this size and i'm like it's just
69:54
different
69:55
we tried to tell you um when we were
69:58
buying the service so
69:59
we got a really good deal on that last
70:00
year but uh
70:02
this year i think what i'm advocating is
70:04
that we just go with the pay-as-you-go
70:05
model
70:06
the the services that people use we'll
70:08
just pay monthly
70:09
um for that and that is uh that is the
70:11
of the alternative for them i'm not
70:13
concerned now
70:14
um about the use the use settles out
70:17
pretty easily into um
70:20
a relatively notable number it goes up
70:22
and down just like circulation does but
70:24
it doesn't it doesn't fly out of bounds
70:26
you know i was i was nervous that there
70:27
would
70:28
just be a you know an infinite cost to
70:29
this and it's just not
70:31

not been the case yeah can you remind us
70:35
who this service is available to
70:37
absolutely so this is available to
70:38
bethlehem cardholders only
70:41
so um there were the way it was set up
70:44
initially there were some folks that
70:46
that got into it that they went to the
70:48
link on our website and they had other
70:49
cards from upper hudson
70:51
um so they were able to get in and use
70:53
it but
70:54
we had a capped price so we were not so
70:56
concerned about that especially during
70:57
march april and may
70:59
but um we've since been able to refine
71:01
the logic to make sure
71:03
that each time someone if they have a
71:04
card from colony or something
71:06
they can't access the service because
71:08
because we're paying for that directly
71:09
not through upper hudson there's no
71:11
consortium agreement this is just for us
71:18
okay thank you
71:22
so what i'm looking for is just yes move
71:25
forward
71:25
and uh let's keep the service yeah you
71:28
think you need an emotion on that
71:32
the yearly cost is above my purchase
71:34
limit like
71:35
cost is not it kind of falls into this
71:37
weird thing i think i would
71:38
maybe maybe take a motion that we
71:39
continue the service for at least
71:40
another year i think that would make me
71:41
happy
71:42
if that's the will so moved second
71:46
okay thank you scott for the suggestion
71:48
all those in favor please raise your

71:50
hand
71:50
by yes any opposed
71:54
extensions okay great
71:57
wait another year all right on page 26
72:01
i love this makes me very happy so we
72:04
nominated
72:04
polly hartman who is a former librarian
72:06
at the library and now volunteer
72:08
extraordinaire
72:09
for the friends of the library she was
72:11
yet again there at the book sale this
72:13
weekend
72:13
um working away and and she's always the
72:16
first to volunteer
72:18
when anything happens and miss paulie
72:20
has been connected with the library
72:21
forever
72:21
so we put in for her to be volunteer of
72:23
the year forever hudson and she won that
72:24
award
72:25
and so um mark asked if i would uh put
72:28
together a resolution that the board
72:29
could put together and put together with
72:31
that award
72:31
and present to her an official
72:33
resolution about the acknowledgement of
72:34
the award so
72:38
i'm not going to read the resolution but
72:40
people should take a look at it um
72:41
you know i'm sure many of you know
72:43
polish is great my kids
72:44
you know had a great experience with her
72:46
when they were little boys it was great
72:49
she's great uh advocate of library as
72:51
well in the community
72:53
um so i would look for a a motion to
72:55
pass this resolution on behalf of
72:57

the board i definitely will make the
73:00
uh motion to pass this resolution by the
73:03
board
73:04
right a second okay
73:08
any opposed mentions okay great so we
73:11
should just present it
73:12
uh a printed copy to her uh jeff if you
73:14
could do that exactly what we will do
73:16
so um actually mark at some point i'll
73:19
set it up in
73:20
curbside or if you want to come in uh
73:22
signatures on it too
73:23
so uh i'll prepare it tomorrow and
73:25
anytime you want to come in to sign it
73:27
we'll get it framed after that
73:28
okay sounds good i'll do that sure i ask
73:30
you is that gonna be like a plot
73:32
are you gonna give her like a plaque or
73:33
something or could you get like a little
73:35
i mean we've got the resolution but be
73:37
nice like
73:39
like a physical award something we frame
73:42
it up so we um so
73:43
we'll do this when the board makes a
73:44
resolution like this we have we have a
73:46
document document frame that we put it
73:48
in we sign it and then it's present
73:50
so there's a thing to give when we make
73:52
resolutions like this
73:53
absolutely so yeah it has this very
73:56
pretty document paper
73:57
and we put our little seal on it so it's
74:00
it's a nice
74:01
nice looking thing thank you
74:05
awesome all right so i've uh sorry
74:09
just a quick question uh you know so we
74:11
have these board meetings they
74:12
are up on youtube and as we are

74:15
restarting bcntv
74:17
and we're getting that going which we
74:18
have and are uh the question came up
74:20
because we already have the board
74:22
meetings filmed do you want me to put
74:24
those out on bcn tv as well
74:30
and i see i i said sure i mean but i'd
74:32
like to censor the board on that but
74:34
i mean we have no idea they use
74:36
statistics on
74:37
tv so has anyone asked for that has the
74:41
public asked for that
74:42
no we uh no absolutely the public has
74:44
not asked about that so
74:45
in the six months that um the channel
74:48
well let's say
74:48
four months five months where the
74:50
channel was playing a lot of the same
74:51
content over and over and over because
74:53
no one was managing the content
74:55
the number of contents uh comments i got
74:57
about the station were
74:59
zero but um this is a thing that we have
75:03
and so
75:04
just because we have the board meetings
75:08
in the in a file format easily where we
75:10
can put them up it was
75:11
it was a simple thing to do uh we do
75:13
carry the school board town board
75:15
actually multiple school boards
75:16
bethlehem school board included um and
75:18
the town board and the zoning board of
75:19
appeals i just didn't know if we wanted
75:21
to throw ours up there as well
75:22
it would run at designated times it
75:24
won't run on loop or anything where it's
75:26
available three times a day and
75:27

people that would have the opportunity
75:30
to
75:31
to maybe break it down more than is
75:32
necessary it's on youtube
75:34
so if people want to do that
75:38
yeah but no it's just we will not run it
75:40
on heavy rotation we'll put it on normal
75:42
board meeting um
75:43
rotation doesn't thrill me to put it out
75:46
there but i will point out to the board
75:49
that there have been topics that we have
75:52
discussed over the year
75:55
over the years with um a fair amount of
75:58
public support and there are a few
75:59
people in the community that
76:01
continually harp about this
76:04
so i'm you know it's not 50 people but
76:08
but it is a thing with some people in
76:11
the community
76:13
so they they harp about what the access
76:15
to the video i'm not sure
76:17
but our meetings are not broadcast okay
76:20
okay i i don't see any issue with it
76:26
yep same we're broadcasting school board
76:30
meetings we can broadcast these as well
76:32
yeah very good okay
76:35
fines and cash handling okay so we are
76:38
uh you know we have uh declared the date
76:40
of november 1st
76:41
to reinstitute fines and along with that
76:45
up until now we've been in the halcyon
76:47
days of no cash register i have to say
76:48
it's been
76:49
very nice but um you know if we're if
76:52
we're going to have the fines restart on
76:53
november 1st the first question
76:55
is speaking of normalization are we
76:57
normal enough

76:59
that it is time for us to reinstitute
77:01
fines on november 1st as we um
77:03
were looking our past selves this was
77:06
the date we threw forward to was
77:07
november
77:08
so are we ready um to start that and i
77:10
have a few notes on that
77:12
and then the other part is uh you know
77:14
if we're going to have fines we have to
77:16
do the cash handling as well and um
77:20
there's some logistical issues with that
77:21
but we'll you know that we have to get
77:23
figured out
77:23
so is this the thing are we ready to
77:27
start fines again is this core question
77:29
and then um i will i will mention a few
77:32
of the challenges we're going to have
77:34
uh with the 96 hour quarantine the
77:37
backdate function which i think will
77:38
have to give people a certain amount of
77:40
back date we cannot institute at a
77:42
system level it is
77:44
uh checked individually by a human being
77:46
each time they
77:47
do a check-in so there are um
77:51
staff is good they'll do it most of the
77:52
time but we'll you know we'll deal with
77:54
the
77:54
with any any issues that pop up from
77:56
that i think we're going to have to be
77:57
pretty
77:58
liberal with our interpretation of what
78:00
fines mean
78:02
because we're not going to have a as
78:04
tight a control over the process as we
78:06
would normally have expected given the
78:08
changes to the
78:10

the check-in and the quarantine process
78:12
that we have going right now for items
78:13
that are returned
78:14
so i'll let somebody else can i ask for
78:17
again i i should have looked this up how
78:19
much do we normally make in a year
78:21
do we know what the last full year was
78:23
what we what we took in for fines
78:25
thirty thirty five-ish thousand
78:27
thirty-six thousand
78:28
wow
78:33
yep okay so so
78:36
rates are doing uh i put this out to the
78:40
directors because
78:41
that was the exact question what are the
78:42
other libraries doing colony is
78:44
currently accepting fines
78:46
none of the other libraries are
78:48
currently taking points right now
78:55
i mean lots of libraries are already
78:56
fine free so though you know when i ask
78:57
the question albany public says oh we're
78:59
fine free already
79:00
you know that's so they're kind of out
79:01
of the equation but of the libraries
79:03
that are
79:04
um not currently find free the one
79:07
library
79:08
that's accepting fines right now is
79:09
colony
79:12
go ahead well as we move forward
79:16
you know six being open six days a week
79:19
and uh
79:19
you know open to more browsing and
79:22
possibly greater circulation i think
79:24
that it makes sense to reinstitute fines
79:26
on november 1st
79:27
especially considering the um some of

79:30
the
79:31
the negative effects of not having fines
79:33
i they were minimal but i know that you
79:35
had mentioned jeff
79:37
um people felt like they just didn't
79:38
need to return things at all because
79:40
there was no fine
79:41
um so i i would agree to
79:44
reins reinstate them for november first
79:48
yeah that's ryan too like i think it's
79:50
okay to do number one
79:51
i i kind of hate making the change right
79:55
before the holidays
79:57
um is and i'm gonna ask something it's
80:01
probably gonna be too much work and you
80:03
can tell me it's too much work
80:04
i'm wondering if for november and
80:07
december
80:08
people could get a notice saying you
80:11
accrued fines now
80:13
we accrued your fines but we are waving
80:15
them for november and december so let me
80:17
just tell you
80:18
here's your recruit fine that we have
80:19
just waived but but like give them an
80:21
ease into it
80:22
is what i'm saying and then say but
80:24
we're going to be hard on on january 1
80:26
we're coming in and we're starting the
80:27
fines again
80:29
well can i ask you a question so you
80:30
talk about fines i would imagine that
80:32
you would start
80:33
you're not going to backfind everyone
80:36
actually one of the reasons i came to
80:37
the library today because i had some
80:38
books that were way overdue but anyway
80:40

true confessions but you're not like for
80:42
example on november 1st you're not going
80:43
to
80:45
collect all those fines that have
80:46
recruited now you guys
80:48
are you talking about starting on
80:50
november 1st
80:51
anything that's late as of moving
80:54
forward correct
80:55
correct so you're you're exactly right
80:56
there's the and then the subtlety in
80:58
there is that we wouldn't go back and
81:00
reinstitute the fines ahead that's right
81:02
going forward but there would be items
81:04
let's say you checked out something in
81:05
july
81:06
and didn't return it and then didn't
81:08
bring it back till november 15th
81:11
those fines even though you had checked
81:12
it out when we were fine free you've
81:13
returned it now after we're not fine
81:15
free
81:16
um you'd be charged for the fines for
81:18
that item does that make sense so there
81:19
would kind of be that november 1st
81:21
would be the end of the amnesty right so
81:24
you
81:24
you'd get fines from november 1st to
81:26
november 15th and not from july to
81:28
november 15th
81:32
um no you would get
81:35
from the date that you checked out the
81:37
material oh wow oh okay so i think it
81:39
would work that way i mean there's a cap
81:40
on the
81:41
for the item november no the date it
81:44
went overdue
81:45
i mean if you were renewing it for four

81:46
months of that and that was valid you
81:48
would be accruing times
81:50
right you know this
81:53
this is it advanced enough that's why i
81:54
want to ask this question we are in
81:56
enough time that i can
81:57
um kristin's right here we can put out a
82:00
bunch of information to people
82:02
get this in front of their faces and
82:03
tell them no this is for real
82:05
um if this is going to start on november
82:06
1st then we need to tell people i
82:08
promised that i would tell them and we
82:10
told them
82:10
and we'll tell them again and tell them
82:12
the consequences of this again and just
82:13
make sure everybody can know that
82:15
um before we start i just want to give
82:17
people ample warning um
82:19
before that if you're gonna call if if
82:21
you were talking about collecting
82:23
all accrued fines from the date that it
82:25
was late
82:26
including like the summer i would
82:27
suggest you start a little bit later
82:30
maybe december 1st just to give you
82:31
enough time but that's just my
82:33
my thought i would i would even say
82:36
january 1st i think that people respond
82:38
to natural deadlines like that
82:40
it's it's not arbitrary but november
82:42
1st or
82:43
december 1st is is kind of arbitrary
82:46
january 1st everyone thinks of a reset
82:48
um you're right there is a cap
82:50
on fines i think mary's point is well
82:52
taken again an optics thing just
82:54

right before the holidays suddenly you
82:56
have an extra 20
82:58
bill um so i think and then just huge
83:01
signs
83:02
you know at curbside in the front of the
83:04
library just warning people that it's
83:06
coming
83:07
i wouldn't want to be on the staff
83:09
hitting people with fines in november
83:11
and december they'll look on people's
83:12
faces when they build
83:13
it will be it would be extremely tough
83:15
on the staff
83:16
i mean that's occurring to me now i'd
83:18
rather have a sign up saying you're
83:20
going to be hit in january
83:21
hopefully you'll start seeing some more
83:22
books come back too yeah i'd say i'd
83:25
support that
83:25
i think january 1st makes sense given
83:28
what you've just said
83:30
i think there might be a a bit of a
83:32
confusion though because
83:33
the library would definitely be telling
83:36
people
83:37
if it was november 1st you have all the
83:39
way until november 1st
83:41
to return your books with no fines so
83:44
the public would know and would have
83:46
opportunity to not have any fines
83:48
whatsoever
83:49
regardless of when we set the date
83:51
because we will let them know ahead of
83:53
time that this is happening
83:55
um and the only i mean i too would favor
83:58
a natural uh deadline so to speak with
84:01
the january 1st however
84:03
as a parent with little kids that love

84:04
to have things around the holidays
84:06
holiday books
84:07
um cookbooks movies uh things like that
84:10
and if you
84:11
have a lot of patrons that aren't
84:12
returning things
84:14
um also newer materials that aren't
84:16
being returned in a timely manner and
84:18
that
84:19
that's that's a hard take during the
84:21
holidays too
84:23
jeff what how has the return behavior
84:25
been for the past few months
84:27
so i it we're actually it's fine and i
84:29
will um
84:31
catherine who's on the call uh will will
84:34
can produce some of that uh better data
84:36
um so you can know for sure that
84:38
what i did have were several lovely
84:41
normal regular patrons look me dead in
84:43
the face and say oh i don't have to
84:45
bring this back because there's no fines
84:46
so uh you know me i have been strongly
84:49
and staunchly in the no
84:50
fine camp for years so uh and i
84:53
continued to be there
84:54
but that did surprise me that that was
84:56
the takeaway from from the no fines was
84:58
oh now there's no due date i'm like
85:00
and people are getting overdues now so
85:02
um they do get an overdue people are
85:03
freaking out they're like oh i have
85:04
overdues and i'm like well there's no
85:05
fines with the overdues
85:06
but we do need the item back on on the
85:08
date that it's still due so
85:10
um i have a feeling what's gonna most
85:12

people are bringing their items back on
85:13
time
85:14
but sorry i just also wanted to mention
85:17
that many people will have 12 items
85:21
on hold and they'll only take six
85:23
because they know they only have
85:25
two weeks to read it by the due date
85:27
even though there's no fines
85:28
so many people are still really
85:30
conscious of
85:32
how their borrowing affects other people
85:35
i also just wanted to mention with
85:36
holiday books
85:38
we purchase especially kids books we
85:40
purchase so many extra copies
85:42
knowing how popular those items are so
85:45
and the new books
85:46
i i know that we have a lot of popular
85:49
things
85:50
available for people and i don't think
85:52
that um being fine free
85:54
has limited access to that
85:57
so i have a question because i actually
85:58
saw it when i was in there i was
85:59
wondering so the seven day express
86:01
really isn't a seven day express as
86:03
you can just not return it correct and
86:05
not be fine right now
86:07
that's that's because i saw that i was
86:09
like oh i wonder okay
86:10
um the other thing is november 1st is in
86:14
two weeks that's my concern
86:17
so it gives you two weeks to get the
86:19
word out and for two weeks for people to
86:20
find this stuff we have been talking
86:22
about november for a long time and that
86:24
was my promise to the public was that we
86:26
would when we decided this

86:27
november date months ago um kristen's
86:30
been putting out that date so that
86:32
people
86:33
would no i said i'll give you at least a
86:34
month's notice you know right now we're
86:36
just
86:36
if if we decide to go with november it
86:39
would be time for us to
86:40
really hit that bell hard and make sure
86:41
that um we brought people up to date
86:43
just whatever that date's gonna be
86:44
that's gonna be the way it works but um
86:46
we absolutely we have
86:48
told the public that that's um that
86:50
november was our expected date
86:51
so if we go to january what what's the
86:53
revenue loss
86:56
i mean that's really the issue i don't
86:57
have months figure six months of
86:59
six months of fines and then uh you know
87:02
no matter what there's going to be a
87:03
fine law
87:04
in revenue as circulation is down 30
87:07
let's say that continues for now and so
87:10
much of that
87:11
uh use is electronic of course there's
87:13
no fines on electronic books
87:15
because they return themselves so we're
87:17
going to be taking a loss
87:19
uh you know um sherry and i will be
87:22
talking about fine uh our anticipated
87:24
fines for the
87:25
next fiscal year but when we put this
87:27
budget together there was no way we
87:28
could know this so
87:29
we put kind of a you know a moderate uh
87:31
regular amount of fine so
87:33

they're going to be fine revenues will
87:34
be down even if we started fines
87:36
yesterday fine the question is is it
87:38
going to be down more
87:40
if you push it to january or not or does
87:41
it matter two months of two months
87:43
two uh you know two months more of the
87:45
70 of whatever it would
87:47
would have been right so you're talking
87:49
i don't know five grand six seven grand
87:51
maybe
87:51
maybe i would probably it was three
87:54
we'll be doing 35 000 a month
87:56
in in or a year in a good year
87:59
right that's 3 000 a month and we're not
88:01
doing 3 000 a month in
88:02
in fees now so maybe four or five
88:05
thousand
88:06
maybe and i think that's a high estimate
88:08
yeah right
88:11
and we probably have um we've underspent
88:14
in some other area areas that would
88:16
probably
88:17
offset that lost revenue particularly
88:19
salaries now personnel is going to
88:21
be way down so we're not way down but
88:23
it'll be definitely more than that
88:25
so yeah
88:28
yeah one date um but
88:31
it would be good to see the data to see
88:33
if we if we definitely need to
88:35
reinstitute
88:36
fines to to get people returning things
88:39
right because the
88:40
the slower circulation right is
88:43
a problem as much as the as much as the
88:45
finances
88:47
yeah i think if nothing else this serves

88:50
as an interesting
88:51
you know test balloon on no fines you
88:54
know
88:54
we're gonna we're gonna get data we're
88:57
gonna see where changes can be made you
88:58
know where
88:59
where shortfalls can be made up for um
89:01
so i think that there's actually a lot
89:03
of value to this
89:04
you know not intended and it's not an
89:06
intended experiment but it's gonna
89:07
get us kind of information that we need
89:10
to move forward with
89:11
which something with the discussion that
89:13
that was purely hypothetical for the
89:15
most part beforehand
89:16
one and the the coming months if we go
89:19
forward with january 1st the coming
89:21
months are of course
89:23
better analogs for our regular business
89:25
than the past you know since june has
89:27
been you know i wouldn't have said
89:29
curbside only was a good month or just
89:31
doing browsing in the mornings
89:32
uh from 9 30 to 12 30 is probably not a
89:34
good look at that but this is
89:36
um we're closer to that business so
89:39
okay i definitely support the january
89:43
deadline or moving it but i also think
89:46
we need to be very clear about
89:49
you know what what that means in terms
89:52
of
89:52
fines and how far back we're going
89:54
because i don't think
89:56
i really don't think there's good
89:57
understanding that that's what we're
89:58
talking about
89:59

at this point okay
90:02
yeah i think you're right some examples
90:05
like you know
90:06
uh of how it worked if your book was due
90:09
to as of october 10th you know
90:13
or whatever you know give us some
90:15
examples say i think you're right i
90:17
think people
90:18
i would say people may think it's oh um
90:22
my november 1 to november 15th and their
90:24
prior example is what i
90:25
what i owe not back to say you know
90:27
september when i was overdue
90:32
sorry we should also advertise the
90:33
maximums because i mean yes
90:35
yeah what whatever i mean i think we
90:37
should also make it clear that
90:39
you can pay no more than x x amount of
90:41
dollars
90:42
you know because that way if people
90:44
decide to
90:45
do whatever they're gonna do they know
90:47
that they owe okay oh twenty-five
90:49
dollars
90:49
no matter what right so the other thing
90:52
is i'm gonna talk to katherine and it
90:53
may well be that we
90:54
can run a report um that
90:57
starts the fine on a given day i don't i
91:00
we have some limitations with the system
91:01
is not our system
91:03
and it um it does what it does so we'll
91:05
be we'll be looking through all of those
91:06
things i like your um the idea of having
91:08
those examples
91:10
um we want to run through that thought
91:12
experiment so we'll go ahead and put
91:14
that together

91:15
and also i think we make it very easy to
91:17
avoid a fine
91:19
with um online renewals
91:22
and email reminders and also the staff
91:25
is really good if there's extenuating
91:27
circumstances
91:29
and work individually that way
91:33
yeah make no mistake we the next six
91:34
months are gonna be weird
91:36
uh no matter what so uh like the last
91:39
six months
91:40
yeah well yeah yeah just different weird
91:42
right so the staff knows their job
91:44
they're they're very good at at knowing
91:48
how to apply the rules so i have a
91:51
question
91:52
besides the discussion do you need a mo
91:54
are you asking for any kind of decision
91:56
or date
91:56
for the board to move forward with at
91:58
this point i think that would be good uh
92:00
we've had enough uh different opinions
92:02
i think i'm getting a consensus but i
92:03
think it would be a good idea to just
92:04
say
92:05
you know i make an motion i make a
92:08
motion to extend
92:09
fine amnesty until january 1st 2021
92:13
with lots of advertising that date
92:16
and failure can i just i can't amend
92:18
that to december 31st
92:20
so that defines december 31st 2020
92:25
absolutely
92:28
make a motion to extend fine amnesty to
92:31
december 31st
92:32
defense december 31st 2020 second
92:36
okay any further discussion okay
92:40

all those in favor of that motion please
92:42
signify raising your hand
92:45
one two three
92:48
okay any opposed any objections okay
92:52
motion carries so i think jeff
92:55
in the interim uh we need some data and
92:58
others you know some start to work on
92:59
the
93:00
public relations on the december 31st
93:02
thing you got it the work for catherine
93:04
is racking up as we speak but she's on
93:05
it
93:06
so we'll okay so that
93:09
that uh pushes the cash handling issue
93:12
uh
93:12
too as well so other new business yep so
93:15
i just have the other thing in your
93:16
packet starting on page 27 i have a
93:19
quote
93:20
for 10 new laptops and the docking
93:22
stations that would be associated with
93:23
those laptops
93:24
that is way over my authorized budget
93:27
limit so
93:28
um the quote is 18637 it is on new york
93:32
state contract
93:33
with dell um i'm going for 10 rather
93:36
than try to get five
93:37
because the pre-length of time we need
93:40
to order computers
93:42
has been very long so uh it's taking a
93:45
long time for us to get any sort of
93:46
electronics and i'm trying to guess
93:48
what i'll be needing for the next six
93:51
months
93:52
and um you know we have the money in the
93:54
it budget to be able to do this and i
93:56
think it's very important that we

93:57
um you know we have the laptops in
93:59
addition um
94:01
laptops come integrated with a couple
94:02
nice things microphones and speakers
94:04
which our desktops do not and
94:06
you know the camera built right into the
94:08
laptop it's just become
94:10
an incredibly important way all of the
94:12
meetings for all of the staff not just
94:14
the librarians
94:15
but all of the staff the meetings that
94:16
we do both inside and outside are
94:18
exactly in this format so um headsets
94:22
and microphones and cameras have become
94:24
incredibly important and
94:25
having that be as easy as possible is
94:27
also
94:28
a good thing so jeff i'm sorry
94:32
sometimes i have a little hard time
94:33
picking up everything you're saying did
94:34
you say you had the money in your i.t
94:36
budget for this
94:37
there's absolutely money in the it
94:38
budget for this yep okay
94:41
thank you
94:44
okay sounds good any uh i think we need
94:46
a motion on this
94:49
make a motion to approve the purchase of
94:50
10 laptops
94:52
second shell great i was in favor
94:55
certified raising their hand
94:58
these opposed extension okay motion
95:01
carries
95:03
okay other new business is there any
95:05
other new business anyone has
95:06
i have a quick question sure i um
95:10
am operating under the assumption that
95:12

we will have the same
95:14
committee hoping we'll have the same
95:16
committee that acted last year for the
95:19
contract negotiations and i'm just
95:21
asking
95:22
those people that maybe they could start
95:25
thinking about it because if they
95:26
don't want to serve on it we would have
95:28
to think of who else would be serving
95:31
in their stead so i just throw that out
95:33
there as
95:34
you know it's early but um i was kind of
95:37
hoping the same two people would do it
95:38
because i thought they did an
95:39
outstanding job but um
95:42
they each have to make their own
95:43
decision so that's my only comment
95:46
okay great
95:49
okay any other new business
95:53
okay moving into old business we had the
95:56
lingering issue of the
95:57
auto transcription for board meetings i
96:00
think we had some consensus we were
96:02
looking at the transcripts that came
96:03
through automatically and while they are
96:05
not perfect i think
96:06
um they are in compliance with uh with
96:08
law
96:09
and uh what i had gotten gathered from
96:11
email was that there was a consensus to
96:13
stop doing manual transcription for the
96:15
board meetings
96:17
i just thought we should make that
96:18
official at a board meeting
96:22
yeah i thought that was extensive too i
96:25
make the motion
96:26
that we um stop the practice
96:30
of the um auto tran of the

96:33
of the employees doing the manual
96:35
transcription and
96:36
we accept the um
96:41
the uh youtube um version of it as our
96:45
official
96:47
record or something that's better worded
96:52
sounds good okay uh mary made the motion
96:54
any second
96:57
i'll second it okay any discussion
97:03
okay all those in favor please raise
97:04
your hand
97:06
any opposed extensions okay motion
97:10
carries
97:11
long range plan steering committee
97:14
so update
97:18
uh yeah so the next meeting is planned
97:20
for this friday
97:21
but it's a meeting without paul through
97:24
the latest data
97:25
um jeff sent an email out i think with
97:26
the latest attachments i haven't had a
97:27
chance to go
97:28
through it yet um jeff was paul able to
97:30
get us the additional
97:32
quote information we were looking for i
97:34
think that was the last piece
97:36
um the
97:40
what i have from him for the quotes were
97:42
what is
97:43
what's in those documents i'll certainly
97:44
okay all right well we'll take a look
97:46
here and
97:47
let's see if it's everything we need
97:48
okay
97:50
okay i think the next from my impression
97:52
the next thing we need to do is go
97:53
through that make sure
97:55

that what's expressed in those documents
97:56
is is
97:58
what we think and you know he he's
98:00
looking for notes from us because he's
98:02
ready to
98:03
to take the notes and say yeah we do
98:04
like this we don't like this move this
98:05
around
98:06
uh do something different um that's
98:08
where we are in this and then
98:09
um you know he would come back with uh
98:11
the report and say
98:14
next question what is it giving you
98:15
quotes for
98:17
just trying to not a quote sorry just to
98:20
put some uh architects numbers on what
98:23
he imagines the different phases
98:25
of uh what capital improvements would
98:27
cost because i think it's very difficult
98:29
to talk about what you'd want for the
98:31
building you know if you're just talking
98:32
theoretically and there's no dollars
98:34
attached to it it's easy to get like yay
98:36
and then um you know even though we know
98:38
uh from our own historical perspective
98:41
that the architects and engineers quotes
98:43
we have to be taken with a grain of salt
98:45
but i think it's good to just have some
98:47
kind of scope on
98:48
on um what that would look like okay so
98:51
so scope versus quotes guys this quote
98:54
was seemed a bit more
98:55
firm than i think you meant
98:59
yeah yeah let's go for sure
99:05
okay great any questions on that sounds
99:09
good
99:09
look forward to friday jack uh the merv
99:12
filters yep so more filters are

99:14
installed officially
99:16
so uh i hope this is the last time that
99:19
this group will be talking about the
99:20
hvac system uh
99:22
at least for the next 20 years
99:32
in any case uh they're officially
99:33
installed and there is an air quality
99:36
um test that train does and then we'll
99:38
get a nice little sticker that goes on
99:39
the door
99:40
where we talk about you know that this
99:41
building has been air quality uh
99:43
examined and that will go out for the
99:45
public as well so
99:47
but the the the filters are in there and
99:49
working
99:53
okay reopening i think we had it um
99:56
most of that for me for my sake i think
99:58
i know uh where we need to go it's a lot
100:00
of the questions about the weekends
100:02
i think you're right that the demand for
100:04
sunday and the saturday morning hours
100:06
are
100:06
are likely to be where we're going next
100:08
and it's
100:09
my job to make that work so
100:15
okay that's great um other old business
100:19
i have one question back to the
100:22
reopening
100:23
plan yeah um
100:27
reopening weekend hours was coming
100:30
before
100:32
computers or after computers or is it
100:34
still up in the air to
100:36
juggle which we think we can do first so
100:38
we're oh yeah so the set i mean of
100:39
course we're open saturday one to five
100:40

right now
100:41
and that's going very well very popular
100:43
uh we've had a hundred and
100:44
we started 126 on the first weekend 136
100:48
on the next weekend
100:49
so those have been big days for us to
100:51
have people and those are our
100:53
our biggest single days yet um for
100:55
people inside the library
100:57
um public pcs would be
101:00
would be the thing to handle i think
101:02
we've been the demand
101:04
has clearly been for us to be open more
101:06
hours which is why we focused on opening
101:07
in the afternoons
101:08
getting into the evenings making sure we
101:10
can go to seven o'clock so people who
101:11
are working have an opportunity to come
101:12
into the library
101:13
i did hear that from people as well that
101:16
um the saturday and evening hours were
101:18
particularly important for people who
101:19
were working they could bring their kids
101:20
to the library
101:22
um and then the question is
101:27
what's more important the public pcs or
101:29
saturdays and sundays i think
101:31
maybe those don't have to happen
101:32
separately but there are some logistical
101:35
issues to figure out
101:36
about those public pcs and and uh um
101:40
i've been talking with my fellow
101:41
directors about this some of them are
101:43
offering public pcs and some of them are
101:44
not
101:45
the interesting things happened when as
101:47
soon as you put a table
101:49
and a chair in the library again that

101:52
expectation is that
101:53
things are normal and i'm going to be at
101:56
this chair for
101:57
um four or five hours you know and
102:00
that's that's been the experience of
102:01
some of the libraries who were
102:02
who were really um having very good
102:05
experiences with browsing as we have
102:06
uh moving people through just fine uh
102:09
people coming in getting what they
102:10
wanted and getting out of there
102:12
um but you know we've had some questions
102:14
from folks about you know the
102:16
there's kids are doing uh learning from
102:18
home wouldn't it be great if the library
102:19
could offer them a place
102:20
to come and study and and you know the
102:22
fact of the matter is all of the reason
102:24
that those kids are home from school
102:26
are the reasons that you shouldn't be
102:27
coming in and sitting in the library
102:29
right
102:29
so um those two things are hand in hand
102:32
unfortunately
102:33
so uh while i would love to be able to
102:35
offer that tutor space
102:37
um you know i i honestly have been
102:41
looking at igloos
102:42
some kind of way to provide some space
102:44
for people to be able to do their
102:45
tutoring or be able to do their uh
102:47
individual studying i just
102:48
um it just seems irresponsible at this
102:50
point for us so
102:52
um that's why i'm hesitant about the
102:53
public pcs i think
102:55
it looks to me from from my perspective
102:57

right now i'm going to work on the
102:58
weekend hours
102:59
for browsing having families come in and
103:01
able to pick out children's books has
103:02
been particularly important
103:03
children's materials took a really
103:05
really hard hit
103:06
in this even higher from a higher
103:09
percentage than the adult materials
103:12
just who knows it could be a number of
103:15
factors but i'm very very happy to see
103:16
the number of families that are coming
103:18
back in and allowing their kids to pick
103:19
out the books and i think that
103:23
there's a lot of services that the
103:24
library offers but the first thing we
103:26
have to offer is being a library
103:28
so um that's where i'm gonna i'm gonna
103:31
put my attention for now
103:33
i also want to add to that that one
103:35
thing you didn't mention and i know
103:36
you're aware of this because you put it
103:38
in an email was
103:39
people bringing their own laptops in so
103:42
again you may not envision people
103:44
sitting at a desk to do it but as soon
103:45
as they see
103:46
the compute the library's computers
103:48
there that's that's going to open up
103:49
that can of worms too so
103:51
i i realize there's a lot of ripples to
103:53
this that you guys are all
103:55
um i just i just was wondering where
103:57
where today you're thinking your your
103:59
next front is and i
104:00
i understand that can change week to
104:02
week so that was all i was looking for
104:04
yeah and it's it's really um i've been

104:07
we've been so lucky with the weather it
104:09
sounds ridiculous to say that
104:10
considering the
104:11
you know the wind and everything else
104:14
but um
104:14
people have been able to be outside at
104:16
the library and take advantage of our
104:17
wi-fi
104:18
and um and the power we put lots of
104:20
power plugs out when power was all over
104:22
in the community we had wires all over
104:23
the plaza and people were charging up
104:25
everything
104:25
rolled the charging locker out front but
104:28
that is man
104:29
it's just not going to work in february
104:30
and so i am aware of that and we're
104:32
trying to figure out how we can
104:34
accommodate what people need going
104:36
forward you know all the people that
104:37
have been using their laptops hanging
104:39
out
104:39
outside the picnic tables are not going
104:41
to be able to be doing that
104:42
um jeff do you do you know if colony or
104:47
east greenbush has opened up space for
104:49
studying or tutoring
104:51
so it was uh i don't want to call
104:53
anybody out but
104:54
um the the
104:59
one of another member library put had
105:02
the tables they didn't they've not taken
105:03
the tables away but they put the chairs
105:05
to the tables
105:05
and as soon as they put the chair there
105:08
people are gonna be in the chair and
105:09
then they
105:09

this library had a more strict um half
105:12
hour policy you can come into the
105:13
library for half an hour
105:14
then policing those chairs and trying to
105:17
say you know you've been in here for
105:18
half an hour you have to leave for
105:19
somebody else
105:20
um became a major a major issue and
105:24
and so even the libraries that were the
105:26
the first libraries to open up in our
105:27
area
105:28
seem um
105:32
reticent to to want to open up for
105:33
tutoring space um
105:35
some of the small libraries there are
105:37
very small libraries that have
105:38
that have a table um and they don't seem
105:41
to have a problem but they don't get
105:42
anywhere near
105:44
at some point the scale thing does uh
105:46
break down a little bit you know
105:48
uh if you've got four people in the
105:50
whole library or one person in the whole
105:51
library
105:52
what's the difference between that
105:53
person and a staff member there's
105:54
literally no difference but
105:55
the demand that that the larger
105:57
libraries have on
105:59
on those resources is makes it a bigger
106:02
challenge for us
106:05
okay right any other old business future
106:09
business or
106:10
anything for the good of the order
106:15
i just have one um one comment i just
106:18
encourage the board to
106:19
try to get uh um to that democracy
106:22
program that

106:23
the library is offering the the
106:25
federalist papers program i
106:26
attended it was it was amazing so i'm
106:29
same speaker this guy should be
106:31
is this really good speaker so if people
106:32
get a chance they should pitch that to
106:35
themselves and also if uh to your
106:36
friends and family it's a great program
106:39
do we have a facebook post on that
106:41
program
106:43
there is kristen she's saying yep
106:47
i saw her shake her head all right i'll
106:51
go search it out because i'd like to um
106:53
promote that as well i think that's a
106:55
good program
106:57
yeah oh great okay any other public
106:59
participation
107:00
i will go back and check
107:09
uh nothing
107:13
nothing okay great okay i'll take a
107:15
motion for adjournment
107:19
i moved to a during the meeting wait
107:21
second
107:22
second well michelle great all's in
107:24
favor thank you very much
107:26
we'll uh thanks for your time we'll see
107:28
you the next board meeting on november
107:30
9th
107:30
hopefully you know okay welcome back
107:33
carolyn
English (auto-generated)

Live chat replay was turned off for this